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A new approach to the technological aspect of corporate sustainable development

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5 **Rolandas Drejeris** ^{1*}, **Danguole Ozeliene** ^{1,2}6 ¹ Vilius Gediminas technical university; rdrejeris@gmail.com7 ² Vilnius Business college, d.ozeliene@vvf.viko.lt

8 * Correspondence: rdrejeris@gmail.com; Tel.: +370-611-50-872

9

10 **Abstract:** Enterprises that seek for sustainable development should align economic interests with
11 environmental and social requirements. It is not enough to take into account just these basics
12 components. Technology plays a significant role in company activity. The aim of this article is to
13 highlight the relationship between the dimensions characterising sustainability and to take a deeper
14 look at the structure of the concept of sustainability so that to understand in more detail the
15 completeness of the dimensions of sustainability. For achieving this aim is necessary through the
16 analysis of researchers' opinions to apply the logical assessment, systematisation, and comparison of
17 information, selects the most important information describing the sustainability of technology,
18 highlights the relationships between the technological aspect of sustainability and other
19 sustainability dimensions, evaluates the technological processes of the corporate product in terms of
20 sustainability, clarifies and presents arguments highlighting the importance of the technological
21 aspect in sustainable business activity, rejects inappropriate arguments, identifies links between the
22 arguments, and, basing on the information, proves and/or formulates anew some logical
23 considerations to justify the full competency of the technological dimension in the sustainable
24 development framework.

25 **Keywords:** sustainable activity; dimensions of sustainability; technological sustainability,
26 sustainable business model.

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29 **1. Introduction**

30 Research studies into sustainable development are interdisciplinary in nature and, as such, are
31 connected with social and economic development solutions, technological progress, environmental
32 protection, and changes in modern society and its life [1]. By providing justification of the
33 importance of the need for knowledge in the formation and development of organisational culture,
34 this author shares the view of other researchers and supports the notion that it is appropriate to
35 analyse the technological dimension as it may be critical in the formula of sustainable business [1].
36 Many researchers use a three-dimensional definition to express sustainable activity: environmental,
37 economic and social. However, it is evident that sustainable development covers more than those
38 three areas as it is based on harmony between people, planet and profit. What expression does this

39 harmony take? Efforts to systematically review the structure of sustainable activity and discovering
40 and justifying a potentially new concept of sustainability expression are necessary, because this issue
41 is relevant and its solution is often crucial in evaluating various business situations for both business
42 practitioners and theorists.

43 In light of the moderate economic growth over recent centuries, people might have forgotten the fact
44 that their economy is dependent on the planet's ecosystems. Growing global environmental
45 pollution has been the first signal showing that economic development may have serious
46 consequences for future generations, and such preconditions have determined the emergence of the
47 concept of sustainable development [2]. A more categorical view is that the economic system is
48 completely dependent on the ecosystem [3]. Recently, a sustainable organisation is becoming one of
49 the most popular and ambitious concepts, because the environment and organisations are closely
50 linked, and long-term success of organisations depends on how sustainably they are able to integrate
51 into the environment. Therefore, not only economic, but also corporate environmental solutions are
52 treated as part of sustainable development. Porter and Kramer [4] have come up with the idea of
53 creating a shared value, proving that solving social problems can be financially beneficial for
54 companies and that social solutions need to be found at company level in order to achieve
55 sustainability. However, if the focus is only on the economic and environmental aspects of
56 organisations, sustainable development loses the essence of wholeness. Therefore, a lot of attention
57 has been recently paid to the institutional dimension of sustainability, the content of which provides
58 for existence of the necessary legislation and its implementation, and opportunities for the equal use
59 of social, economic and environmental resources. Research has shown that corporate social,
60 economic and environmental issues, when interlinked directly, can only be addressed at
61 institutional level, and, therefore, the concept of institutional dimension was proposed more than a
62 decade ago to express sustainable development [5]. The importance of institutional sustainability
63 has also been emphasised by other authors [6, 7] who argue that namely leaders are responsible for
64 making policy decisions within an organisation, implementation of eco-efficient innovations, control
65 of activities and regulation of mechanisms for the development of social welfare for members of the
66 organisation and society. The lack of certainty in defining sustainability of activity and the vague
67 identification of leaders' responsibility call for the need to highlight the relationship between the
68 dimensions characterising sustainability and to take a deeper look at the structure of the concept of
69 sustainability so that to understand in more detail the completeness of the dimensions defining
70 sustainability. That would be the aim of this article.

71 To achieve this aim of the article through the analysis of researchers' opinions is necessary to apply
72 the methods of assessment, systematisation, and comparison of information, to select the most
73 important information describing the sustainability of technology, to highlight the relationships
74 between the technological aspect of sustainability and other sustainability dimensions, to evaluate
75 the technological processes of the corporate product in terms of sustainability, to clarify and present
76 arguments highlighting the importance of the technological aspect in sustainable business activity,
77 to reject inappropriate arguments, to identify links between the arguments, and, basing on the
78 information, to prove and/or formulate anew some logical considerations to justify the full
79 competency of the technological dimension in the sustainable development framework.

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81 2. Reasoning of the need for the technological dimension to describe company's sustainable 82 activity

83 In the modern world of competitive economies, the term *technology* becomes increasingly
84 common even in everyday life to describe both global business processes and individual activities.
85 The concept of technology is treated differently by scientists from different branches of science, so
86 the choice of technology is also usually assessed only in narrow scientific spheres. Science does not
87 provide an overall impact of technology on other business processes and their results. In light of the
88 rising cost of production factors and the decreasing number of working people, low-cost-based
89 competitiveness loses its sense and leads to reorientation towards the need to develop new
90 technologies. Recently, the interest in sustainable activities has increased, and even the leaders of
91 new companies are looking for sustainable technology opportunities. Therefore, this fact calls for the
92 need to assess the place of technology in the system of sustainable business. The relevance of the
93 problem is in question about the relationship between different dimensions of sustainable business,
94 which is unclear for the leaders of companies, determined our decision to carry out deeper research
95 in this area.

96 Technologies focused on sustainability principles (conservation of resources, reuse and
97 recycling of products, improvement of energy efficiency, reduction of negative impacts on the
98 environment and pollution, etc.) are generally considered to be sustainable. Looking at the issue in
99 the broader context, we can see the need to apply another dimension to the definition of
100 sustainability of company's activity that would embrace all of these aspects. In order to combine the
101 environmental, social and institutional dimensions of sustainable development, the article attempts
102 to introduce a technological dimension of sustainability in order to provide its full description.
103 Below we discuss the logical arguments that emphasise the importance of the technological
104 dimension and position it as one of the most important in the system of corporate sustainable
105 development. Further argumentation is based on the relationship between sustainable technology and
106 certain business elements.

107 2.1 Relationship between sustainable technology and business model

108 From a general point of view, technology is defined as the transformation of processes, materials or
109 information resources into necessary end products or services. There can be many ways of
110 transformation, and they are improved daily to reduce costs, increase sales, improve product
111 (service) quality, and reduce production cycles. Technological advancement is triggered by natural
112 evolutionary processes based on the principles of selection [8]. The more general concept *business*
113 *model* expresses the way of creating value for customers. It describes how a company creates value
114 for the customer. In addition, the business model reflects the business logic of a company, showing
115 what the company offers its customers and what relationships it has with its partners [9]. Business
116 models change over time; they become more diverse and improve. In addition, while the choice of a
117 business model depends primarily on the nature of business, commercial solutions are always
118 geared towards increasing the profit of the business entity and the choice of business technology
119 must therefore match that need [10]. There are different commercial product-making technologies
120 that can be applied to the chosen business model. Accordingly, any business entity seeking to apply
121 a sustainable business model in its activity must first of all choose the appropriate sustainable
122 product-making technology that will determine the level of sustainability of its business. As product

123 technology is more sensitive to the need for innovations [11], new (or upgraded) technologies may
124 even require a replacement of the existing business model [10] that has been introduced in the
125 company, for example, a few years ago.

126 The most important scientific achievements have become time-independent, and that is why science
127 is developing extremely rapidly today, leading, in turn, to the emergence of new technologies. This
128 is conditioned by the use of highly globalised investment in innovations and the accelerated speed of
129 information transmission. Social systems are also changing rapidly. This has to do with population
130 growth, urbanisation and market relations. Such dynamism of the environment has the power of
131 influencing changes in the globalised economy determined by the emergence of new technologies.
132 Technology is the key to the success of companies in achieving their goals and properly performing
133 their production or service activities. Thus, elaborating further on the concept of technology, it can
134 be said that technology is a system of operations of a certain work object where work implements are
135 used to turn it into a work product. Work objects are changing and develop into new ones as
136 products of scientific and technical progress. Growing consumer needs necessitate not only
137 improvement of work objects, but also of work implements, which leads to improving product
138 quality. Therefore, constant changes and improvements in product technologies are driven by
139 growing consumer demands. These circumstances call for the need for sustainable business
140 technologies.

141 Entrepreneurs seeking to develop a sustainable business always face challenges that include the
142 choice of a business model, a sustainable business strategy, as well as solutions related to the choice
143 of business technology. The issues relating to the choice of business technology have been quite
144 widely discussed in scientific literature. The choice-making process consists of classical evaluation
145 stages, the main ones of which are the identification of the technology alternatives to be evaluated,
146 the selection of evaluation criteria that depend on the nature of the activity, the determination of the
147 significance of the criteria, etc.

148 Organisations using the same business model can simultaneously use several, even different,
149 product-making technologies. Manufacturing of different types of products usually involve the use
150 of different production technologies. A sustainable business model requires the use of only
151 sustainable technologies, and if at least one production process is not sustainable (for example,
152 eco-unfriendly), it will render to the whole business model unsustainable [10]. In applying
153 sustainable technologies, organisations often use different business models to turn the qualities of
154 sustainable technology into tools for creating new economic value [10].

155 Having decided to follow the direction of sustainability, the leaders of organisations, as well as
156 start-ups seeking sustainable business development, must first choose a sustainable technology or
157 adjust a known classic performance technology to greater sustainability. This implies that
158 technology determines the nature of the business and at the same time can be a business model
159 determinant. Hence, manufacturing or service technology is the key aspect of business
160 sustainability.

161 The choice of product-making technology is a challenging task especially for business start-ups. In
162 addition, the global dynamics of technological changes does not leave without challenges the leaders
163 of running business, too, if they care of their business development, because it is important to select
164 the production technology appropriate for the market so that to meet the constantly changing needs

165 of consumers. Moreover, the choice of technology is influenced by changes in the attitudes of both
166 business and its product consumers towards environmental issues and changes in prices for fossil
167 fuel. The choice of technology means not only choosing what the company will do, but also how it
168 will do, with what implements, when, and what it will start from. The answers to these questions
169 have direct effects on corporate sustainability. Denton [12] argues that companies make a
170 fundamental ethical mistake in their activities if their business disregards environmental
171 friendliness. He stresses that this mistake has a negative impact on business performance [12]. This
172 author continues to be categorical: companies often carry out unsustainable business because they
173 do not understand the impact of technology on sustainability; the researcher emphasises that
174 technology is the main expression of sustainability [12]. This argument alone raises the need to
175 mention the technological aspect in the concept of sustainability.

176 Given that product technology determines the nature of the business model, technological
177 sustainability appears to be the most important phenomenon in sustainable company's activity, and
178 this argument places the technological dimension among the key dimensions of sustainability.

179 *2.2 Relationship between the technological aspect of sustainability and other dimensions of sustainability*

180 The concept of properly selected technology in the broad sense should include the proper
181 implementation of both environmental and social business solutions. It can be said that technology
182 basically covers the content of those concepts and can be regarded as an even more important
183 feature describing the sustainability of actions. Sustainable business has its own values and
184 characteristics, mostly related to strict compliance with environmental requirements, solving social
185 problems in a manner favourable to company's staff and society and determination to carry out
186 company's economic activities justly and fairly. But all these characteristics of sustainable business
187 development are closely related to the choice of business technology. In other words, the essence of
188 sustainable business technology is more general in its content, as it covers solution of environmental,
189 social and economic problems and brings these phenomena together. Therefore, it is the main
190 dimension of sustainability that characterises business sustainability as a feature of a certain activity.
191 After all, technological solutions appear to be the most important in addressing environmental
192 problems of a sustainable business entity. The chosen product technology can also have an impact
193 on the company's social values and, at the same time, on the shaping of a positive image. It is evident
194 that technological solutions also determine company's economic opportunities. Again, these factors
195 demonstrate the importance of technology as an aspect of sustainability in the company's
196 sustainable commercial activity and bring the company's product technology alongside the most
197 important environmental, social, institutional and economical dimensions characterising
198 sustainability of the company's practice.

199 However, in order to assess the need for the technological dimension in sustainable activity, it is
200 appropriate to agree with the concept of sustainability provided by Kate et al. [13]. When explaining
201 the essence of sustainability, these authors mention, inter alia, the technological dimension as one of
202 the most important aspects expressing the content of sustainability. They discern a systematic link
203 between environmental, social and business technological solutions. The attempts of other authors
204 to describe business sustainability cannot be overlooked either. For example, Seghezzeo [14] offers to
205 describe sustainability using five dimensions which, originally formulated, criticise the paradigm of

206 sustainability limited to environmental, social and economic dimensions. Seghezze [14] criticises the
207 philosophically mentioned three-dimensional definition of sustainability by the World Commission
208 on Environment and Development (WCED) by highlighting the apparent content contradictions
209 between these dimensions. He offers to define a sustainable business entity in terms of *place*
210 containing the three dimensions of space (x, y, z), *permanence* as the fourth dimension of time, and
211 the fifth, *human* dimension representing personnel in sustainable activity. Despite the strictly
212 philosophical attitudes to such a definition of the dimensions of sustainability, from the point of
213 view of practical business, the article can be seen as providing the justification of the need for the
214 technological dimension to describe business sustainability. All the five dimensions proposed by
215 Seghezze [14] are at the same time consistent with the definition of the concept of technology. It can
216 be therefore concluded that the author highlights technology as the key (or even the only one)
217 dimension characterising sustainability which is clearly divided into components.

218 From the social point of view, sustainable and eco-friendly economic development is only possible if
219 the development is planned and implemented through the maximum use of eco-friendly and
220 environmentally beneficial technologies. Social relations in an organisation and their intensity can
221 also be influenced by the chosen technology and some environmental factors [15]. This author also
222 highlights the superiority of technology as it can determine, inter alia, the quality of social relations
223 within an organisation. Likewise, the social aspect can be influenced by technologies the progress of
224 which is reflected in a more efficient use of resources and reduction of environmental damage, while
225 at the same time increasing the outputs and outcomes of the activities, i.e. improving the quality of
226 life.

227 The importance of intellectual capital, continuous learning, and knowledge sharing are attributed to
228 the social factors that determine the sustainable development of an organisation. According to Choo
229 [16], the base of appropriate and timely acquired knowledge, continuous acquisition of new
230 knowledge and effective knowledge management within organisations contribute to the most
231 rational economic decisions, to the transformations of reality into sustainable development, as well
232 as to the application of new technologies for business sustainability and to the creation of new
233 technologies for better consumer satisfaction and creation of a competitive advantage. Therefore, it
234 is clear that the social sustainability approach not only is not in conflict with but, on the contrary,
235 facilitates the expression of company's sustainability in the technological dimension.

236 The impact of business technology on company's social relations and culture has already been
237 clearly and convincingly stated [17]. When explaining the concept of technology, the author of this
238 monograph stresses that technology basically encompasses three meanings: tools/instruments,
239 knowledge and culture. To explain the impact of cultural and social relations on technology, he
240 emphasises that technological development goes ahead societal development. Therefore, there
241 separation between technology and culture is no longer meaningful. All human activities, like
242 housing, nutrition, transportation, work, leisure, even art and imagination, become heavily
243 enmeshed with cutting-edge technology [18]. As we are living in an "age of technical and
244 technological culture", even our deepest and most private knowledge and emotions are permeated
245 by advanced technologies without which the sustainability of activity in the social domain is simply
246 impossible [17]. Therefore, this circumstance also confirms the need for the technological dimension
247 to be necessary for defining sustainability in social terms.

248 Discussions about the relationship between solving economic growth, environment and social issues
249 of an organisation are long-lasting, complex and so far remain irresolvable. In essence, these issues
250 include operational technology and, therefore, the inclusion of this component in the definition of
251 sustainability is necessary in this respect, too. Natural resources are scarce and nature's generosity is
252 not limitless; beyond a certain limit, it is becoming increasingly difficult to extract its wealth. Work
253 creates and produces goods, provides services, but work is also a scarce resource which is dependent
254 on population, length of working age, education, qualification, etc. Therefore, some new
255 technologies are needed to achieve sustainability in natural processes. In this light, the technological
256 aspect becomes not only necessary but also inevitable to achieve sustainability both in the nature
257 and in human activities.

258 *2.3 Relationship between sustainable technology and sustainable innovations*

259 Sustainability of activity is increasingly associated with the concept of technology and the
260 assessment of the need for innovation. Creation and implementation of innovations to achieve
261 business sustainability also involves modification of business technology or creating a new business
262 model with new business technology. Application of the latest information technologies is typically
263 directed specifically at enhancing the sustainability of business operations [19, 20, etc.], in addition
264 to various other smart technologies which are also being developed to improve operational
265 sustainability [21, 22]. Application of the latest innovative technologies allows processing large
266 amounts of data for making appropriate decisions [23, 24]. There also are other types of
267 technologies, like high technology, nanotechnology, green technology, innovative technology,
268 digital technology, robotic technology, etc., most of which also are (or may be) targeted at enhancing
269 sustainability of activity. Thus, the change in the content of the essence of technology that defines
270 particular actions, even the change in the concept, over time triggers the need to incorporate the
271 technology aspect into the definition of sustainability, and to include the technological dimension
272 into the corporate sustainability framework. Since business development is usually associated with
273 the use of innovative technologies, implementation of new technologies serves, from the point of
274 view of sustainability, as an axis around which revolve other solutions that determine sustainability.
275 Most of sustainable innovations implemented in companies are aimed at modifying the product
276 technology of the company towards better environmental or social relations. Application of
277 instruments reducing pollution, alternative energy sources as well as other environmentally friendly
278 instruments is related to the improvement of product technology. When investigating the
279 implementation of product innovations in companies aimed at increasing the sustainability of their
280 actions, some authors encountered the need to improve technology first of all [25]. The
281 aforementioned authors argue that sustainability is enhanced through the use of innovative
282 production methods, tools, processes, and even by changing the approach to the existing operations.
283 Reviewing the possible models of sustainable innovative operations in companies, they eventually
284 arrive at the conclusion that the basis of sustainability is the choice of appropriate advanced
285 technology allowing application of sustainable processes only [25].
286 Preconditions for improving sustainable competitive performance in small- and medium-sized
287 enterprises have been examined by Ma Degong et al. [26]. Their research has inter alia confirmed
288 that innovative technologies have the greatest impact on competitiveness enhancement processes.

289 The afore-mentioned authors explored the peculiarities of applying internationally recognised,
290 advanced technologies in small- and medium-sized enterprises in emerging economies. The results
291 of the research have highlighted the technological aspect as the main feature of sustainability, and
292 described the innovativeness of technology as a determinant of performance sustainability. Other
293 researchers also explain the importance of technology for sustainable development and the impact
294 of sustainable technology on the competitiveness of the company [27]. These authors examine in
295 detail how the application of green technologies in Chinese manufacturing companies contribute to
296 the better relative economic performance of the companies using such technologies by comparing
297 the values of their performance indicators with those of other traditional businesses.

298 The key task of sustainable development is to look for solutions to rationally allocate scarce
299 resources in order to guide the economic system along the optimal path. Therefore, investing in new
300 innovative technologies can bring social, environmental and financial benefits for the company [28].
301 As the surrounding environmental potential is almost completely exhausted, especially in the area
302 of raw materials and energy sources, it is becoming increasingly evident that the path to further
303 development in a limited environment is to make the most efficient use of strategic resources, i.e.
304 knowledge. This fact calls for the need for technology as a new aspect of sustainability. Only new
305 sustainable technologies based on new innovative knowledge can be the basis of future business,
306 and this fact demonstrates the need for incorporating the technological dimension in the formula of
307 business sustainability.

308 Implementation of innovations for achieving business sustainability is in many cases linked to a
309 change in product-making technology. Therefore, technological development appears to be a
310 determinant not only for the opportunities of implementing innovations but also for the need
311 thereof. Accordingly, the technological aspect is obviously a necessary dimension to express
312 sustainability in terms of innovation implementation.

313 *2.4 Relationship between product-making sustainable technology and performance*

314 The chosen sustainable technology also determines performance, i.e. not only the quantity and
315 quality of the production sold, but also the smoothness of production which is consistent with the
316 needs, the number of employees required, the time of production and other indicators [7]. It has
317 already been mentioned that a product of sustainable activity is better rated by consumers and such
318 product brings greater added value to business. This fact has been confirmed by numerous research
319 studies and is not even debated in scientific literature. The use of renewable energy resources and
320 other eco-friendly measures determine the choice of production (or service) technology. Water
321 management, sanitation, transport, production and use of energy, production issues,
322 communication, use of agricultural commodities, education and health care issues, and other
323 components of the company's activities can be regarded as the basis of sustainable technology the
324 level of sustainability of application of which is seen by many researchers as a determinant of the
325 company's performance.

326 Eschenfelder et al. [29] basically supports the inclusion of the technological dimension into the
327 concept of sustainability, confirming that technology determines the degree of sustainability of
328 company's practice and, consequently, its performance. Those authors argue that it is very
329 important for companies to define and adhere to the exact process standards when selecting
330 business technology. Research by these authors has confirmed that properly defined standards

331 allow mitigating the negative impact on the environment and reducing the cost price of the product.
332 When looking for opportunities to reduce cost price, the most important task is not to impair the
333 quality of the product by the means chosen. Even a slight reduction in cost price leads to better
334 sustainable performance [29]. Therefore, this argument also confirms the importance of the
335 technological dimension in sustainable activity of companies. From the point of view of
336 performance, other research not only recommends, but also confirms the need to integrate the
337 technology component into the sustainability formula [30]. These authors interviewed employees
338 from Swedish universities about their experience in sustainable activities in order to highlight the
339 importance of three components (environmental, social and economic) in sustainable development.
340 The presented conclusions of respondents' answers made it possible to understand, inter alia, the
341 need for the accuracy of technology in company's activities and provided arguments for the need
342 and importance of the technological dimension in sustainable development.

343 *2.5 Relationship between the Fourth Industrial revolution and sustainability of activity*

344 As mentioned, technologies always go first and businesses often have to catch up. This is
345 particularly evidently explained by the supporters of the arguments for the so-called Fourth
346 Industrial Revolution. According to its author Schwab [31], it is no longer an application of one
347 invention to the industry as it was before, as new production methods are constantly emerging. And
348 the emergence of new technologies is gaining momentum. The ever-increasing digitalisation of
349 industry forces companies to rethink their production process, as manufacturing and information
350 technologies become ever more intertwined. It is widely argued that the Fourth Industrial
351 Revolution has to do with merging technologies that are fusing the physical, digital and biological
352 worlds. Digital industry, robotic and automated factories with many tasks being done by machines
353 and robots under human supervision. These are the most obvious consequences of the digital
354 revolution, also referred to as Industry 4.0. They will change not only the world we live in or the
355 understanding of the work we do, but will also influence the way we live or even think. Historically,
356 every major industrial revolution has in fact changed not only the face of industry but that of society
357 as well. Values like speed, efficiency, reduced production costs, the value and nature of human work
358 have fundamentally changed the way we live, consume, or learn. As the need for business
359 sustainability has long been proven, it means that the subject-matter of such a digital revolution will
360 be the instruments for meeting the mentioned need. According to Lee et al. [32], the Fourth
361 Industrial Revolution cannot yet be well defined, but it clearly embraces smart factories,
362 cyber-physical systems, new distribution and acquisition systems, new systems for product and
363 service development, adaptation to human needs, and corporate social responsibility for business
364 sustainability. The Fourth Industrial Revolution has a creative link between technologies and
365 markets in all industries based on the use of information technologies [33]. However, the
366 characteristics of Industry 4.0 can only be fully defined when technical-technological innovations are
367 combined with institutional and social innovations. Most technologies become commodities or
368 common resources. Emerging interrelationships between technology and information systems are
369 becoming more important for sustainability than each of technologies taken separately, because such
370 relationships have greater effects on sustainability indicators in terms of the Fourth Industrial

371 Revolution [33]. Hence, the authors [32, 33] confirmed the influence of the technological aspect on
372 the sustainability of activity and in this respect the technological dimension should also be one of the
373 main components of sustainability.

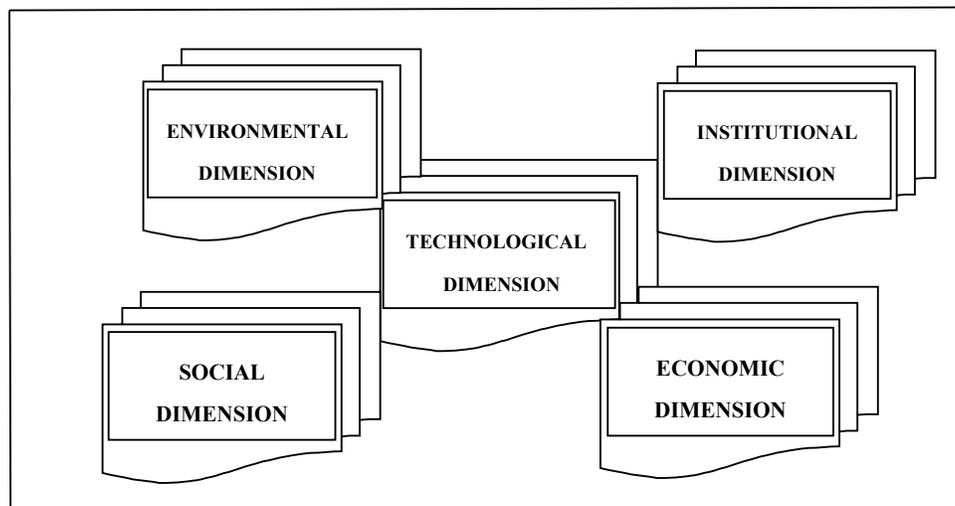
374 3. Corporate sustainable development model

375 In many countries, governments take efforts to promote the implementation of sustainable
376 technologies through lower taxes on companies or other benefits for sustainable activities.
377 Unsustainable technologies have retained the reputation of the 20th century due to high costs and
378 low reliability. Various forms of advanced technologies are sought and achieved every day, with an
379 increasing proportion of the public supporting their implementation.

380 The concept of sustainability is not static; it evolves along with developing societies, states,
381 processes, products and thinking. The classical dimensions (environmental, social, institutional,
382 economic) that characterise sustainability do not fully identify the processes needed to achieve
383 sustainability. For example, in scientific literature, the environmental, institutional and social
384 dimensions basically define the requirements for sustainable movement. The economic dimension
385 expresses company's sustainable performance and also defines the requirements for economic
386 processes.

387 There is an apparent lack of an axis that would combine the necessary sustainability actions into one
388 whole defining the necessary processes of corporate sustainable business. Therefore, there is a need
389 to present an updated corporate sustainability structure in the form of a model (Fig. 1).

390 It has already been proven in numerous publications that Corporate Sustainable Development is
391 closely linked to the use of modern technologies. An important aspect of global progress is shorter
392 time from the creation of new technology until its uptake. But modern technologies can also bring
393 unwanted results in terms of sustainability [34, 35].



407 **Figure 1.** A model of corporate sustainable development

408

409 Therefore, corporate business can be sustainable only if companies not only apply reliable
410 technical-technological processes but also apply them (or use the results) properly without causing
411 damage to the environment. Hence, the fact that a particular application of technology may lead to
412 sustainable activity only confirms the importance of technology in the context of sustainability and
413 the need to incorporate the technological dimension into the concept of sustainable development.

414 **Conclusions**

415 The description of sustainable development limited to four dimensions only (environmental, social,
416 institutional, economic) is not systematically complete, because the lost element of the system, which
417 combines in its expression the aforementioned dimensions, is quite important in explaining the
418 processes of sustainability of company's activity. The missing element of the system is the
419 technological dimension.

420 Relying upon the results of researchers exploring corporate sustainable development with a view to
421 identifying the place of the technological component in the system of corporate sustainable
422 development, this article explains the relationship between sustainable technologies and business
423 model, the relationship between the technological aspect and other sustainability dimensions, the
424 relationship between technology and the concept of sustainable innovations, the relationship
425 between technology and performance, and the relationship between sustainability of activity and
426 the provisions of the Fourth Industrial Revolution.

427 The highlighted arguments prove the evident need for the technological dimension. The presented
428 model of corporate sustainable development contains the technological dimension which is added to
429 the four classical dimensions of sustainability and serves as an axis that determines the contents of
430 other sustainability dimensions.

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436

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