

Beyond Misperception—Two Types of Mental Model Errors in a Dynamic Decision Task¹

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Abstract

This article contributes to research on mental models and how they underpin decision policies. It proposes a framework for the joint use of *mental models of dynamic systems* and the *theory of mental models* initiated by Johnson–Laird and defines two types of errors: (1) misrepresentation of the system's structure, and (2) failure to deploy relevant mental models of possibilities. We use a dynamic decision task based on Moxnes' “reindeer experiment” to formulate three intuitive policies, their underlying mental models, and the reasoning, and evaluate the policies under varying initial conditions. Each of the policies generates problematic behaviors like dependance on initial conditions, underperformance because of flawed goal setting and oscillation due to leaving the delay in a feedback loop out of account. We identify errors of both types in the mental models and relate them to the behavioral problems. Limitations and questions for further research conclude the paper.

Keywords: Mental Models, Dynamic Decision Making, Systems Thinking, Learning

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Introduction

This article contributes to mental model research in dynamically complex situations. It introduces the combined use of *mental models of dynamic systems* (Doyle and Ford, 1998, 1999; Groesser and Schaffernicht, 2012; Lane, 1999), and a theory of reasoning—the *theory of mental models* (Johnson-Laird, 1983, 2010)—to describe two types of mental model errors that lead to detectable flaws in policies.

Roughly two decades ago, Erling Moxnes's “reindeer experiment” showed that individuals with professional experience underperformed in a comparatively simple dynamic decision task (Moxnes, 2004). Poor decisions seemed to come from failing to perceive relevant feedback relationships. In Moxnes's words, the data “*suggests, however, that a vast majority had highly inappropriate mental models*” (p.151, emphasis added). But his research did not aim at eliciting or analyzing these mental models—it was a contribution to the literature of *misperception of feedback*, which had emerged a decade earlier (Sterman, 1989a, b). What followed was a series of experimental studies focused on developing mathematical models that replicate the subjects' decisions (see Gary and Wood, 2016), without the aim to study the underlying reasoning of the participants.

In management and organization studies, mental models are the way people understand the structure and the working of a system (Rouse and Morris, 1986). Compatible with this general definition, the system dynamics field has developed a conceptual definition of *mental models of dynamic systems* (MMDS when in singular and MMDSs for plural). This definition introduced specific features for the study of feedback-rich systems, in particular that an MMDS contains contain the perceived structure of a system (Doyle and Ford, 1998, 1999; Lane, 1999). Groesser and Schaffernicht (2012) then proposed an operational definition with a data structure for representing MMDSs. However, only a few studies with a detailed examination of MMDSs have been published so far (for a discussion, see Schaffernicht, 2017, 2019). One reason for this scarcity may be than researchers consider self-reported language assertions as not sufficiently reliable for scientific research (Arango A., Castañeda A., and Olaya M., 2012). Another reason may be that a MMDS only represents structure (not the reasoning process), and researchers find the efforts to elicit, represent and analyze this type of mental model paramount as compared to the insights to be gained from the comparison of MMDSs.

Cognitive psychologists elicit and analyze assertions articulated by individuals when studying reasoning. There are diverse theories of human reasoning, like *probabilistic approaches* (Baratgin *et al.*, 2015; Chater and Oaksford, 1999) and *formal inference rules* (Braine and O'Brien, 1991; Braine and O'Brien, 1998; O'Brien, 2014; Rips, 1994). The *theory of mental models* (Johnson-Laird, 1983, 2001, 2010; Ragni and Johnson-Laird, 2020) proposes that reasoning is based on *mental models of*

possibilities (we use MMP for singular and MMPs for plural), which are consistent with their mental image (the so-called *iconic* mental model) of the situation in which a decision has to be made.

Cognitive scientists and management scholars focusing on the perceived structure use the same term *mental model* but give it different meanings—albeit the historic roots of the term are the same (Johnson-Laird, 2004). Nevertheless, the definitions of mental models are complementary: the mental models of possibilities which an individual mentally deploys are drawn from the underlying *iconic* mental model of the situation. We propose to consider a MMDS as a particular form of *iconic* model. This creates a link between both types of mental models and leads to two types of mental model error.

- 1) MMDS errors are boundary mismatches. They happen when (a) relevant features of the situation like variables, causal links, feedback loops, delays or non-linearities are not included in a MMDS or when (b) irrelevant features are included in a MMDS.
- 2) MMP errors are when a relevant *mental model of possibilities* is not deployed and processed.

One can only think of possibilities in terms of recognized features. Therefore, some MMP errors may happen because of MMDS errors. Of course, unconsidered possibilities can lead to policies with “surprising” effects.

To test this combination and the possibility to identify mental model errors leading to flawed policies, we have used a dynamic decision task inspired by the “reindeer experiment” (Moxnes, 2004). Assuming naïve decision-makers without specific domain knowledge or training in systems thinking, the “herd management game” has some superficial differences but maintains the causal structure. Decision-makers must maximize production drawn from animals without compromising the herd’s sustainability. Intuitive reasoning steps based on the briefing information leads to three intuitive decision policies. The implied mental models (MMPs and MMDSs) are derived from the reasoning steps. Simulation shows that each of the policies generates problematic behaviors like dependence on initial conditions and oscillations; production performance is majorly poor. We identify several MMDS and MMP errors in the mental models underlying each of the policies; we also pinpoint the links between misperceiving structural features of the system and the flaws in each policy.

The ability to identify specific types of mental model errors that explain flaws in decision policies is useful for advancing the understanding of how people take deliberate decisions. Hence, the combined use of both types of mental model concepts and methods has the potential to facilitate mental model research.

The remainder of the article is structured as follows: the second section briefly introduces the theory of mental models and its link with mental models of dynamic systems. Then, the herd management game section elaborates the three policies, their underlying mental models, and the reasoning steps,

followed by a discussion of their behavior and performance in the simulations. The subsequent discussion section introduces a diagnostic of MMDS errors and MMP errors and then outlines important research questions emerging from our results. The conclusions summarize our findings and their limitations, together with a call for further cumulative research.

Theory and concepts regarding mental models

Mental models of dynamic systems as iconic representations of decision situations

The conceptual definition of a *mental models of dynamic systems* by Doyle and Ford (1998, 1999) established the analogous relationship between the actual situation and the mental model of it. Groesser and Schaffernicht (2012) then proposed an operational definition. They argued that if the causal structure of the external situation contains feedback loops with stocks and flows, an accurate mental model of this system will contain the same type of elements. This definition is conceptually compatible with Rouse and Morris's influential elaboration of mental models (1986) and allows researchers to build on mainstream methods in organizational and management studies (Langfield-Smith and Wirth, 1992; Markóczy and Goldberg, 1995; Schaffernicht, 2017; Schaffernicht and Groesser, 2011, 2014) while putting interdependence into focus (Schaffernicht, 2019).

MMDSs represent the causal structure of a system, they do not include the reasoning and the mentally simulated behaviors.

The theory of mental models: reasoning with mental models of possibilities

The *theory of mental models* (see also Khemlani and Johnson-Laird, 2019) offers one explanation for the different aspects involved in human reasoning. The structural elements of MMDSs—variables, causal links, and feedback loops—constitute a vocabulary for assertions concerning what can happen. For instance, a positive causal link from a variable *motivation* to another variable *effort* will give rise to assertions like “when there is a higher motivation, then there will be more effort”. Such assertions imply several possibilities, and the theory analyzes and explains how and when humans process them or fail to do so.

To do that, it proposes several theses and general principles. Three of the principles are relevant here: (1) Representation; (2) Dual process; and (3) Modulation (see e.g. Khemlani, Byrne, and Johnson-Laird, 2018). To introduce them, we focus on the way the theory accounts for the *conditional*.ⁱ

Sentential connectives refer to models (Johnson-Laird and Ragni, 2019). People deem those models as possibilities and link them to *conjunctions*ⁱⁱ (Khemlani, Hinterecker, and Johnson-Laird, 2017). The conditional is a sentential connective relating an *antecedent p* to a *consequent q* in the manner

expressed by the following assertion (identified by roman numbers to avoid confusion with the assertions discussed in section 3):

[I] If p then q

Here, p and q often represent assertions describing events like “it rains” and “I’ll be wet”; however, they can also refer to behaviors like “I work more hours per day” and “I will feel more fatigue.” When models of possibilities are deployed, [II] they correspond to an assertion like [I] (Johnson–Laird, 2012).

[II] Possible ($p \ \& \ q$) & Possible ($\neg p \ \& \ q$) & Possible ($\neg p \ \& \ \neg q$) ⁱⁱⁱ

The symbol “ \neg ” stands for negation. There is a missing possible combination in [II] which is shown in [III].

[III] Possible ($p \ \& \ \neg q$)

The reason for this is clear: as in classical propositional logic, [III] represents the situation in which a sentence such as [I] is false.

The *principle of representation* supports all of this. It claims that sentential connectives are usually understood as sets with “conjunctions of possibilities” (Khemlani *et al.*, 2018). Hence this principle is also the principle providing that [II] is the set of possibilities related to [I].

The second general principle is the *principle of dual process*. The theory of mental models is a dual process theory (Khemlani *et al.*, 2018) arguing that two systems work in the human mind. *System 1* is quick, intuitive, and effortless. *System 2* is slow, reflexive, and needs effort (Byrne and Johnson-Laird, 2020; Stanovich, 2012). The theory of mental models follows this approach, distinguishing between the intuitive mental models of possibilities (MMPs) visible to the first system and the so-called *Fully Explicit Model* (FEM—albeit we do not capitalize for mental models of dynamic systems or of possibilities, we follow the convention in the literature of the theory of mental models to capitalize this term), which would require the second system to step in.

If something is asserted in the form of a conditional, only one mental model is deployed: *system 1* identifies only one model. That model matches with the first conjunct in [II]; this conjunct is:

[IV] Possible ($p \ \& \ q$).

On the other hand, the *Fully Explicit Models* of the conditional are all of those in [II]. The theory suggests that *Fully Explicit Models* are harder to note because they include negations: p is negated in the second conjunct in [II], and both p and q are negated in the third conjunct in [II] (Johnson-Laird, 2012). This is an essential point of the theory of mental models: many reasoning mistakes happen because of insufficient mental effort, leading to taking only part of the possibilities into account.

Humans tend to use the quick system and only think about MMP (IV). If they made a further effort and used the reflexive second system, they could access to [II], and the error rate should be lower (Byrne and Johnson-Laird, 2009).

According to the third general principle—*principle of modulation*—the content of sentences can change their models or possibilities (Khemlani *et al.*, 2017; Quelhas, Johnson-Laird, and Juhos, 2010). Examples [V] to [VIII] demonstrate this. Their structure is typical for the theory of mental models (Orenes and Johnson-Laird, 2012).

[V] If they come from Germany, then they come from Berlin.

Taking “they come from Germany” as p and “they come from Berlin” as q , the set of possibilities of [V] cannot be [II], but [VI].

[VI] Possible ($p \ \& \ q$) & Possible ($p \ \& \ \neg q$) & Possible ($\neg p \ \& \ q$)

The reason for this is clear. Possibility [VII] is the second possibility implied by [II]; it cannot be admitted for [V] because it is not possible that they do not come from Germany, and they come from Berlin.

[VII] Possible ($\neg p \ \& \ q$)

However, the case in which the conditional is false in classical logic, that is, [III], has to be added in this case. It is the second conjunct in [VI]. The reason is apparent: they can come from Germany and not from Berlin, but another German city.

Still another example is [VIII].

[VIII] If it is cloudy, then it may be warm.

This last conditional admits all the combinations, that is, [II] plus [III]. Therefore, its set of combinations is [IX].

[IX] Possible ($p \ \& \ q$) & Possible ($p \ \& \ \neg q$) & Possible ($\neg p \ \& \ q$) & Possible ($\neg p \ \& \ \neg q$)

Where p indicates that it is cloudy, and q refers to the fact that it is warm.

The four possible scenarios can happen when (VIII) is true. Nonetheless, up to ten combinations of models that can be linked to the conditional (Johnson-Laird and Byrne, 2002). Possibilities [V] and [VIII] are but two examples.

Although the literature on the *theory of mental models* does not use causal diagrams, such diagrams and the definition of polarity can be used to represent assertions like in [II]. Consider an example in which p and q represent statements about the behavior of variables rather than statements about facts or events: p stands for “I work fewer hours” and q for “I feel more fatigue.”

Then assertion [I]—if p then q —appears to be a very simple causal diagram (black printed variable and link in Figure 1), involving only one positive link from p to q . As will be intuitive for most individuals, the positive polarity implies the mental model “Possible ($p \ \& \ q$).” Note that possibility [$\neg p \ \& \ \neg q$] is also implied by the positive polarity. However, most untrained individuals will find it harder to imagine—as predicted by the theory of mental models. The remaining two mental models are not intuitive. However, when there are other factors of influence, they make sense once one. The causal diagram states that there are also “other causes of fatigue,” which explains why it is reasonable to state Possible [$\neg p \ \& \ q$]; this part of the diagram is dark gray because it is not obvious. The last component of the diagram is even less salient: there are also energizing causes, like stimulating substances, that will relieve fatigue. While ($p \ \& \ \neg q$) is altogether possible, coming to this thought is more effortful. It is easy to overlook.

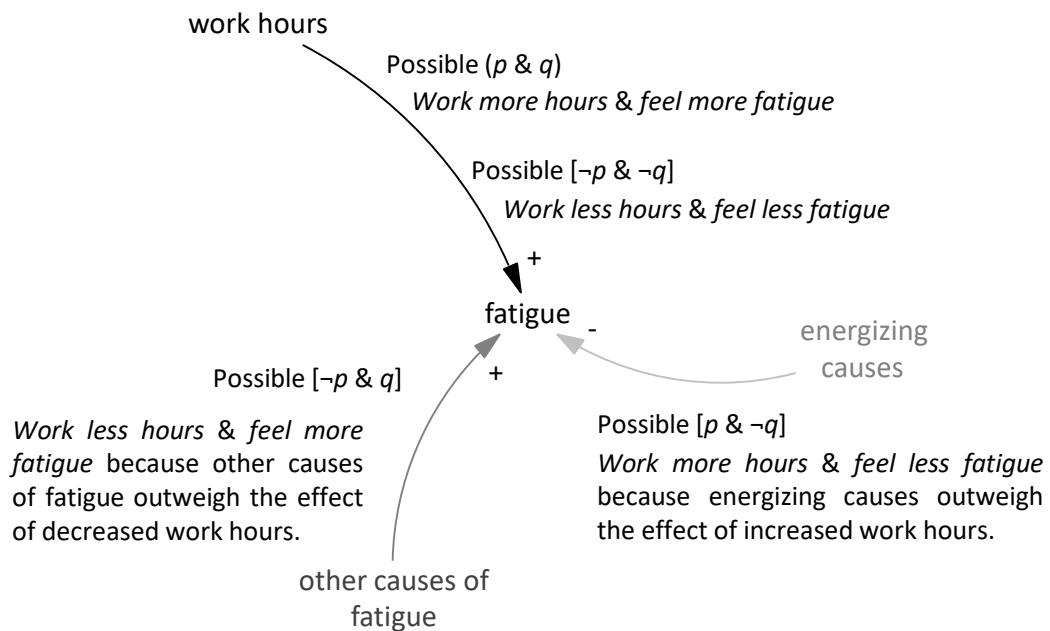


Figure 1: The relationship between mental models and causal diagrams

If the additional variables are not included in the MMDS, possibility ($p \ \& \ \neg q$) would not only be overlooked because of its lack of salience: what is not in the MMDS is not available for reasoning. If there is only one causal link from “work hours” to “fatigue,” this actually states that this causal relationship is always there and there is no other causal influence stemming from other variables (Pearl, 2009; Pearl and Mackenzie, 2018). Recognizing less salient factors as relevant and accounting for them in the MMDS takes more mental effort. According to the theory of mental models, if there is no reason to make such additional efforts, they will be overlooked.

Based on these considerations, we propose that *mental models of dynamic systems* and *mental models of possibilities* can be combined to study decision policies.

Conceptual framework

The conceptual framework proposed here consists of four layers. The first layer is the situation: an unstructured cloud of features that may or may not be relevant to achieve a given goal. At level 2, the MMDS is someone's attempt at identifying the situation's causal structure inside a conceptual boundary. Any MMDS may have two types of boundary mismatch: (a) relevant features may have been left out, and (b) irrelevant or even illusory features may have been included. Boundary mismatches can be revised and corrected later on (Sterman, 2002), but while they exist, they will preclude the possibility to recognize possibilities or induce to recognize irrelevant possibilities: every possibility for every relationship between two variables in the MMDS is part of the Fully Explicit Model. We refer to MMDS boundary mismatches as error type 1.

The third layer corresponds to the MMPs. A second type of error is found here: some of the possibilities included in the Fully Explicit Model may not be considered in mental models of possibilities. A possibility that is unaccounted for is equivalent to "this is not possible". But if it is actually possible in the situation (layer 1), then this is an MMP error. We refer to MMP errors as error type 2. Just like type 1 errors, errors of type 2 lead to flawed decision policies.

Policies are the fourth layer. When designing a decision policy, leaving possible circumstances unconsidered opens the door for decisions that provoke undesired outcomes. Possibilities may have remained unconsidered because of either type of errors. Hence, avoiding or identifying and correcting such errors is important for policy development.

The four layers situation, MMSD, MMP and policy are illustrated in Figure 2, which also expresses that each layer depends on the previous one.

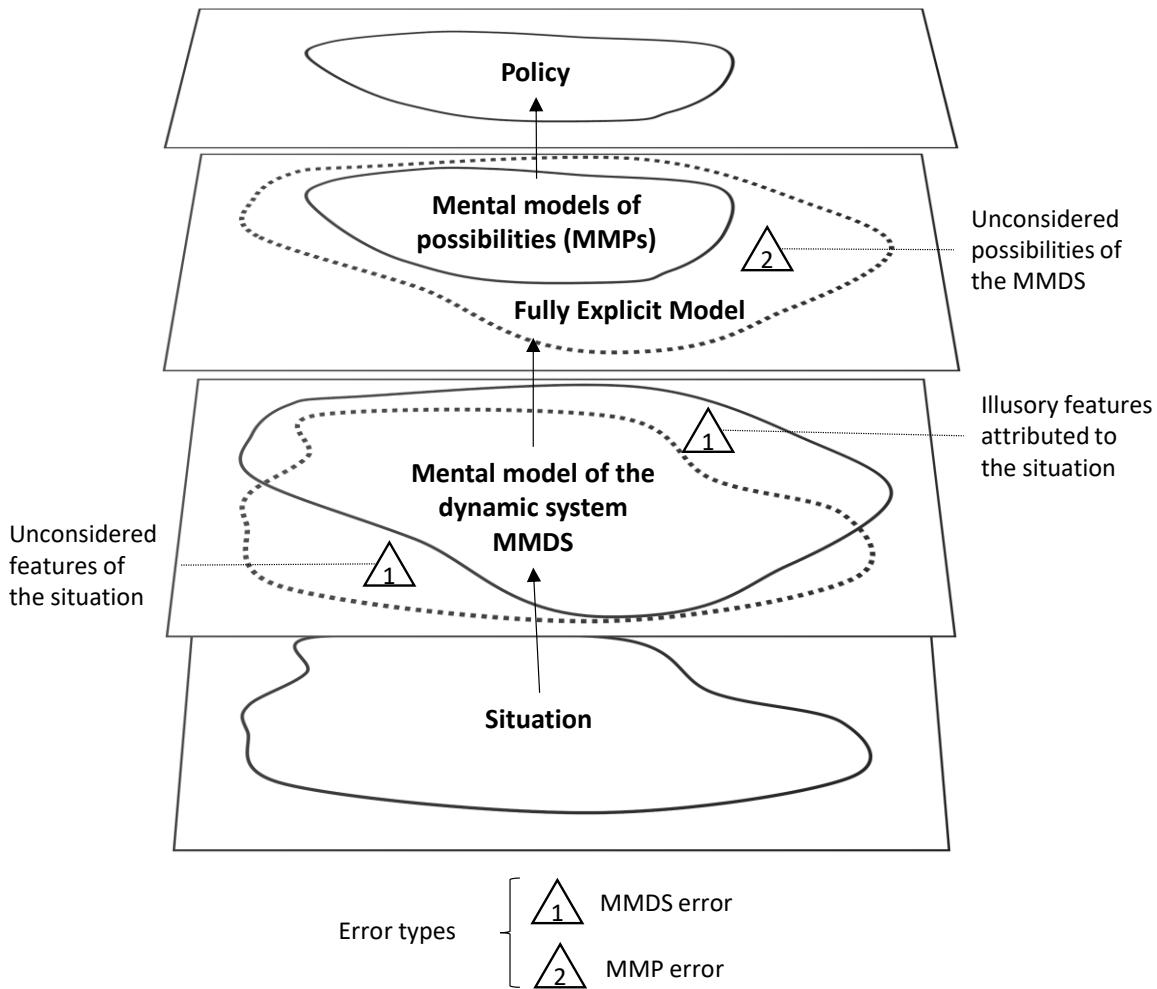


Figure 2: The relationship between situation, mental model of the dynamic system, mental models of possibilities and policies

Since people use their reasoning abilities to figure out decision policies, the ability to identify MMDS errors and MMP errors is helpful. The following section shows this in an exemplary decision task.

The decision situation

The decision situation and its mental model of a dynamic system

In contrast to Erling Moxnes's interest in individuals with specific domain knowledge, here the aim is to study the thinking of naïve individuals: people who (1) do not have specialized knowledge in the domain of the decision situation, and who (2) do not have specific training in analytical or other reasoning methods. The “reindeer experiment” is easy to convert into a “herd management game” (referred to simply as the “game” hereafter) replacing “reindeer” and “lichen” by “animals” and

“food,” and avoiding references to “slaughtering” because they can trigger emotional reactions in some individuals. The causal structure of the “game” is analogous to the “reindeer experiment”.

Decision-makers in the game are briefed with the same information as in the “reindeer experiment”. Their goal is maximizing the *production* based on the *animals* in their herd in a sustainable way, without diminishing or even annihilating the *food*, over a span of 15 years. The only decision they take each year is setting the desired herd size. All *animals* have a constant rate of *reproduction*, independent from *food* availability. But if *food* becomes insufficient, some *animals* will starve. *Food* (measured in mm) has a yearly rate of *regeneration* that depends on the current thickness. If there is little *food*, there will be little *regeneration*. And if *food* approaches the maximum level of 60 mm, the rate of *regeneration* also drops. We adopt the computation used by Moxnes:

$$\text{food regeneration} = 5 * (1 - (\frac{\text{Food} - 30}{30})^2)$$

Decision-makers are not shown this equation but told that the highest *regeneration* is in the middle between 0 mm and 60 mm of *food*. In that case, the annual *food regeneration* would be 5 mm. They get historical data from a fictitious predecessor. All *animals* are equal in their annual food *consumption* of 0.004 mm. The briefing information allows a systems modeler or systems thinker to construct a sufficiently complete MMDS to figure out a successful herd management policy—but we work with naïve players.

The situation is summarized in the following Figure 3, where stock variables are shown as boxes. Variable names appearing in the diagrams are printed in italics when used in the text. Feedback loops are labeled by R for reinforcing and B for balancing, but no names are assigned because these loops will play no role in the mental models discussed later. The polarity of the loop from *food* to *food regeneration* depends on the level of *food*: for values smaller than 30 mm, the link is positive, implying a reinforcing loop. However, for values greater than 30 mm, the link is negative, and the loop is balancing. The varying polarity is symbolized by a “v”.

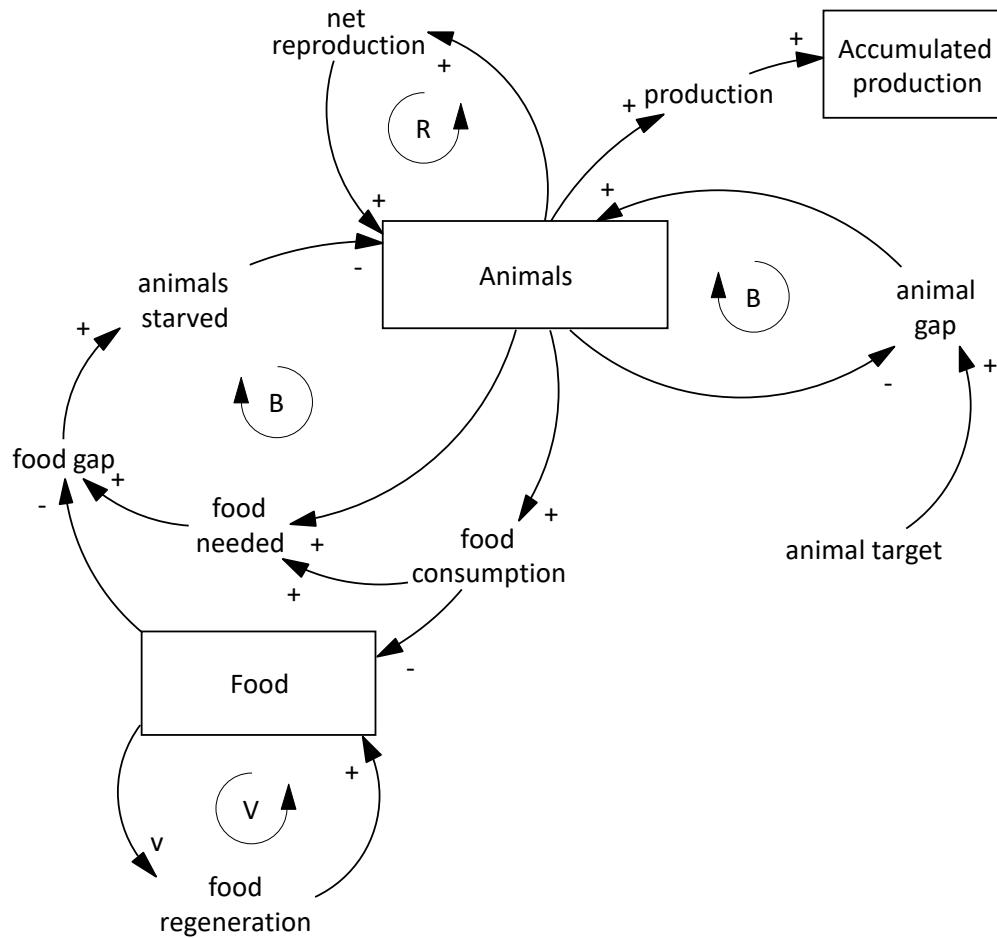


Figure 3: The causal structure of the herd management situation

Policies and mental models

Basic assumptions and common elements

In this subsection, we introduce three naïve policies for steering the number of *animals* in the herd to maximize *production* without sacrificing sustainability. These policies have some commonalities in terms of the underlying mental model of the situation. However, some elements of the mental model are interpreted in diverging ways, leading to different reasoning steps and possibilities, and eventually to different policies. We describe these structural features, assumptions, reasoning steps, and decision rules using a common set of variable names and typographic conventions. Variable names are in italics and the description of values or behaviors is underlined. The symbols $=$, $<$ and $>$ are used to compare values of variables or the results of calculations; \leftarrow stands for “is assigned the value of,” and \rightarrow is used for “if … then” in conditional statements. When statements include references to the year before or the year after, and in these cases, the variables are printed with sub-indices y , $y-1$ and

$y+1$, though this is avoided wherever possible. The following variables are common to the mental models and the policies:

food_y: thickness of food available in year y (mm);

food target_y: desired quantity of food for year y (mm);

animals_y: actual number of animals in the heard in year y ;

animal target_y: desired number of animals and the herd in year y ;

production_y: number of animals slaughtered in year y .

Since the three policies do not differentiate between stock or flow and do not consider the feedback loops, the causal diagrams representing them do not show stock variables in boxes and no loop labels are included.

The following assertions describe arguments that are common to the three policies, and the corresponding mental models of possibilities. We label assertions with *A* and sequential numbers, using dots to represent hierarchical relationships. The mental models of possibilities have a suffix – *Ps* (for possibility) followed by a sequential number starting with zero for the first one (the salient possibility), and then the possibilities in the FEM.

A1) I have more animals, → I will have more production.

A1–Ps0– Possible (more animals & more production)

A1–Ps1– Possible (more animals & \neg more production)

A1–Ps2– Possible (\neg more animals & more production)

A1–Ps3– Possible (\neg more animals & \neg more production)

A1–Ps0 is the salient MMP. *A1–Ps1* is impossible in the game when one considers only one year. However, an increased number of *animals* in a given year may lead to overconsumption in later years, which eventually diminishes the *accumulated production* at the end of the 15 years. Individuals who overlook this possibility can compromise sustainability and the overall performance.

Concerning *A1–Ps2*, the productivity of real animals can be increased by, for instance, selecting highly productive individual animals and possibly additional nutrition. The game excludes this: individuals who overlook this possibility are not in danger of making flawed decisions.

In real life, *A1–Ps3* can be problematic because one might achieve more *production* without increasing the number of *animals* by, for instance, boosting productivity with a food complement. However, since this is impossible in the game, *A1–Ps3* is always true, and there is no risk of omitting of consideration.

The next step asserts:

A2.1) I increase animals → food consumption increases.

A2.1–Ps0– Possible (more animals & more consumption)

A2.1–Ps1– Possible (more animals & \neg more consumption)

A2.1–Ps2– Possible (\neg more animals & more consumption)

A2.1–Ps3– Possible (\neg more animals & \neg more consumption)

Individuals will intuitively consider *A2.1–Ps0*, and it correctly identifies what happens in the game. Possibilities *A2.1–Ps1* and *A2.1–Ps2* would only need to be considered where the yearly *consumption per animal* can vary. Suppose individual *consumption* depends on, for example, the age of the animal or some genetic differences. In that case, one could indeed manage the herd to reduce *per capita consumption* and have an increased number of *animals* without increasing *consumption* (or the opposite). However, since this is not possible in the game, individuals do not have a decision variable that can influence *per capita consumption*. Therefore, even if some individuals thought of these possibilities, it would have no impact on their decisions or their performance in the game. And despite the possibility that other animals might increase overall consumption without having more *animals*, *A1.2–Ps3* is always true in the game; therefore, overlooking this possibility cannot have consequences.

Assertion **A2.1** leads to:

A2.2) food consumption increases → food decreases.

A2.2–Ps0– Possible (more consumption & less food)

A2.2–Ps1– Possible (more consumption & \neg less food)

A2.2–Ps2– Possible (\neg more consumption & less food)

A2.2–Ps3– Possible (\neg more consumption & \neg less food)

A2.2–Ps0 is an intuitive possibility, but the game's structure also allows the less obvious possibilities to be true. *Consumption* drains *food*, but there also is the inflow of natural *food regeneration*, which depends on the previous *food* level. Whenever *food regeneration* exceeds *consumption*, *food* will not decrease (*A2.2–Ps1*). For instance, if there was very little *food* and *animals* have been drastically reduced in previous years, *food* has increased during the preceding year. This may encourage an increase in the herd size. If *food* had been smaller than 30 mm before, the increased *food* stock caused *food regeneration* to increase. In that case, there will be an additional amount of *food regeneration*. If the additional *consumption* is not greater than the additional *food regeneration*, the *food net regeneration* cannot become smaller than it was in the prior year. However, *food* is not always less than 30 mm.

A2.2–*Ps2* addresses the opposite case: if the *food* level has been greater than 30 mm and *food* had been increasing over the past years, then next year's *food regeneration* will be smaller than before. So, even if the herd size remains constant and *consumption* does not increase, this amount of *consumption* may now be greater than *food regeneration*, leading to a negative *food net regeneration*: a decrease in *food*. Individuals who do not heed A2.2–*Ps1* and A2.2–*Ps2* risk to keep their herd too small and being surprised that *food* starts increasing or decreasing.

It is possible to have a constant or decreased *consumption* and equal or more *food* (A2.2–*Ps3*): if there is either (a) an equilibrium between *food* and *animals* or (b) natural *food regeneration* increases beyond *consumption*, there will not be more *consumption* and more *food*. However, failure to consider this possibility cannot lead to problematic effects, except in the very special case that the positive *net food regeneration* pushes *food* from just below 30 mm to just over 30 mm. Then the same *consumption* would produce a negative *net food regeneration* greater than the previous positive *net food regeneration*. This is very unlikely, so overlooking this possibility would be an inconsequential type 2 error.

A2.3) *food decreases* each year → this violates sustainability.

This assertion represents a piece of general knowledge concerning sustainability. In the game's context, sustainability is the ability to keep up operations for the human who wants to extract production from animals, for the animals who want to stay alive, and for the plants that serve as food. Without food, there would be no animals and no production. Therefore, this assertion is not a conditional—it is rather a prohibited different rule: the food must not decrease each year. It is included in the chain of reasoning steps because it is the context in which the following steps take place.

A2.4) Therefore: I have more animals, → I will need more food (to be sustainable).

One may then think that having a larger stock of *food* enables one to sustain more *animals*:

A3) I have more food, → I can sustain more animals.

A3–Ps0– Possible (more food & more animals are sustainable)

A3–Ps1– Possible (more food & \neg more animals are sustainable)

A3–Ps2– Possible (\neg more food & more animals are sustainable)

A3–Ps3– Possible (\neg more food & \neg more animals are sustainable)

A3–Ps0 is a very intuitive possibility, but it is only true if *food* < 30 mm: whenever *food* > 30 mm, it is false because *food regeneration* will decrease and therefore *food* will decrease. When *food* > 30 mm, *A3–Ps1* is true, and so is *A3–Ps2*: if *food decreases*, it will approach a thickness of 30 mm, which yields the maximum *food regeneration*. *A3–Ps3* can be safely neglected. Assertion A3 is intuitive but

disregards the dynamic nature of the situation—this will later have a consequence on the choice of a policy. The immediate consequence is:

A4) From A3) it follows that: I have the most food, → I can sustain the most animals.

A4–Ps0—Possible (I have the most food & I can sustain the most animals)

A4–Ps1—Possible (I have the most food & \neg I can sustain the most animals)

A4–Ps2—Possible (\neg I have the most food & I can sustain the most animals)

A4–Ps3—Possible (\neg I have the most food & \neg I can sustain the most animals)

Based on the discussion of the possibilities of A3, clearly *A4–Ps0* is false, albeit intuitive. The *food regeneration* for *food* = 60 mm is less than for *food* = 30 mm. This implies that *A4–Ps1* and *A4–Ps2* are true (*A4–Ps4* can be neglected). However, naïve decision-makers who pay attention to the salient possibilities will come to the following conclusion:

A5) From A4) and A1) it follows that: I have the most food, → I will have the largest production.

The salient MMP *A5–Ps0* is false, and the less obvious possibilities *A5–Ps1* and *A5–Ps2* are true. From here on, the reasoning steps for each policy are distinct. The possibilities *A3–Ps0*, *A4–Ps0* and *A5–Ps0* are one chain of reasoning, the combinations *A3–Ps1* & *A3–Ps2*, *A4–Ps1* & *A4–Ps2* and *A5–Ps1* & *A5–Ps2* are a different chain.

Consider next the consequences for the ensuing reasoning steps. Only the decision-maker's policy can set the values for *animal target* and *food target*. Since the *animals* depend on *food*, the *food target* must be set first. The information provided in the briefing is sufficient in principle to figure out the correct value. It explicitly states that maximum food net regeneration is reached at half of the maximum food level. Decision-makers must infer by themselves that food decreases due to the *animals' food consumption* (assertions A2.1, A2.2, A2.3, and A2.4). They also must understand the need to compensate for this decrease of food without being told so. Intuitively, the reasoning steps *A3–Ps0*, *A4–Ps0*, and *A5–Ps0* will come to mind. A very naïve decision-maker may not think this through to define a *food target*, but instead settle with the thought “I do not know” and reach:

A6.1) *food target* \leftarrow unknown.

The conclusion implied by these reasoning steps would be to use the highest possible *food* level:

A6.2) *food target* \leftarrow 60 mm.

But the steps *A3–Ps1* & *A3–Ps2*, *A4–Ps1* & *A4–Ps2*, and *A5–Ps1* & *A5–Ps2* bring *food net regeneration* into focus: the largest food consumption must not exceed the largest food regeneration

to maintain sustainability. This implies that “half of the maximum *food*” leads to the highest sustainable *consumption*, and therefore:

A6.3) *food target* \leftarrow 30 mm.

The three specific versions of assertion **A6** assign a particular value to a variable and are not conditionals. The value assigned will have a consequence for decisions taken, not for the mental processing of the possibilities.^{iv} This leads to three different policies for driving the *animal target*, and each of them will be introduced in turn.

Policy P1

This policy assumes that:

A6.1) *food target* \leftarrow unknown.

This means that the decision–maker cannot directly identify a value for *animal target* but will instead observe and interpret the development of food “since last year.” But it is important for the decision–maker to interpret the meaning of the herd size with respect to sustainability and the meaning of the *food* level in that context.

There are two ways to think about how to recognize a sustainable situation, and both are based on the detection of a stable *food* level:

A7.1) $food_y = food_{y-1} \rightarrow animals_{y-1}$ is the sustainable number of *animals*.

A7.2) $food_y = food_{y-1} \rightarrow animals_{y-1}$ is the sustainable number of *animals* given $food_{y-1}$, but for other *food levels*, the sustainable number of *animals* might be different.

In the case of A7.1, we have the following explicit possibilities:

A7.1–Ps0– Possible (*food constant* & herd size is sustainable)

A7.1–Ps1– Possible (*food constant* & \neg herd size is sustainable)

A7.1–Ps2– Possible (\neg *food constant* & herd size is sustainable)

A7.1–Ps3– Possible (\neg *food constant* & \neg herd size is sustainable)

As before, A7.1–Ps0 immediately appears as a representation of assertion A7.1. If things were simple, the other possibilities would be impossible. But the intricate structure of the relationship between (a) the current number of *animals*, (b) their collective *consumption*, (c) the impact of *consumption* on *food* on one side, and (d) the influence of the previous *food* level on *regeneration* and (e) the impact of *regeneration* on the *food* level requires us to be mindful of the nonlinear relationship between *food* and its’ *regeneration*. There is, in fact, one sustainable herd size for each *food* level. While they may

imply different amounts of *production*, they all keep the current *food* level constant. It follows that *A.7.1–Ps1* is impossible, but *A.7.1–Ps2* is possible.

Whenever *food* increases or decreases, the herd size has not been sustainable for the previous *food* level, and consequently *A.7.1–Ps3* will frequently happen in the game. The only exception would be that the current herd size is sustainable for a *food* level of 30 mm, but the previous *food* level was greater than 30 mm. However, in this case, *A.7.1–Ps2* must be considered.

To avoid getting trapped in a suboptimal but sustainable situation, it is preferable to follow **A7.2**. Heeding sustainability of the herd size does not implicitly assume that there is only one sustainable herd size. Different sustainable herd sizes are possible. However, this thought leads to the second assertion and a distinct set of mental models:

- A7.2–Ps0*– Possible (*food constant* & herd size is sustainable for that specific *food* level)
- A7.2–Ps1*– Possible (*food constant* & \neg herd size is sustainable for that specific *food* level)
- A7.2–Ps2*– Possible (\neg *food constant* & herd size is sustainable for that specific *food* level)
- A7.2–Ps3*– Possible (\neg *food constant* & \neg herd size is sustainable for that specific *food* level)

Now, *A7.2–Ps1* and *A7.2–Ps2* are impossible, but *A7.2–Ps2* also means that the negation “ \neg ” only applies to the specific *food* level. Of course, if *food* is greater than 30 mm, any number of *animals* which causes *food* to decrease would be unsustainable for the current *food* level. But *food* would only decrease until the natural *regeneration* is large enough to replace the consumed *food*: *food* would become constant exactly at the level for which the herd size is sustainable. Consequently, *production* would be greater. This is equivalent to stating that:

Possible (\neg *food constant* & herd size is sustainable for a different *food* level)

A7.2–Ps3 is always true, and decision-makers cannot make a mistake by overlooking it. According to this deliberation, policy *P1* is as follows:

Policy *P1*:

If *food* has changed ($food_y \leftrightarrow food_{y-1}$) \rightarrow I will change *animal target* in the same direction.

Otherwise, I will slightly increase *animal target*.

The policy statement is a decision rule; whereas decision-makers could in principle decide differently and do the contrary. However, we assume that this is highly unlikely and therefore do not discuss the various logical possibilities. Following this policy, a decrease in *food* will lead to a decrease in *animals* when the herd size is adjusted to the *animal target*. An increase of *food* will lead to an increase of *animals* when the herd size is adjusted to the *animal target*. The *multiplier* is used to modulate the strength of the reaction, since there is no reason to assume that *animal target* ought to

be changed in the same proportion as the observed *food change*. The second part is intended to converge a suboptimal *animal target*: if a slight increase in the number of *animals* does not lead to a decrease of *food* between years y and $y+1$, then the decision-maker has found a larger sustainable number of *animals*. Otherwise, the first part of the policy would be triggered for the following year, and the number of *animals* would be corrected downwards, back to the *sustainable number of animals* identified one year earlier.

The MMDS beneath policy $P1$ is shown in its causal diagram representation in Figure 4. The assertions omit feedback loops or stock variables; therefore, there is no loop symbol, and no difference is made between the variable types.

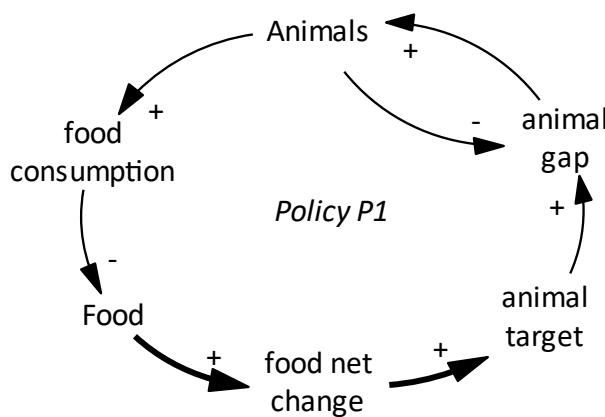


Figure 4: Causal diagram representation of the MMDS beneath policy $P1$

Figure 4 introduces the *food net change* into the MMDS and uses it as a driver for the *animal target*. The balancing loop *food*–*food net change*–*animal target*–*excess animals* or *animal deficit*–*production* or *animals purchased*–*animals*–*food consumption*–*food* adjusts the number of *animals* in the herd to reduce the *food net change* progressively and thus find a herd size which—in the reasoning of the decision-maker—will optimize the *accumulated production*. However, it is not in the mental model, and therefore it is not labeled in the diagram. This policy articulates a hill-climbing logic that allows the decision-maker to set the *animal target* without referring to a *food target*.

Policy $P2$

Policies $P2$ and $P3$ are based on the idea that one can specify a value for *food target*, derive a value for *animal target* and then apply control logic to keep the gap between the target value and the actual number of *animals* small enough: balancing feedback for system thinkers, but not for naïve decision-makers. Consider first the setting of the *food target* in $P2$:

A6.2) *food target* \leftarrow 60 mm.

The following assertion expresses the belief that the appropriate *food* level leads to maximum *production*:

A8.1) If $food = food\ target \rightarrow production$ will be maximized.

A8.1–Ps0– Possible ($food = food\ target \ \& \ production \text{ } \underline{\text{maximized}}$)

A8.1–Ps1– Possible ($food = food\ target \ \& \ \neg production \text{ } \underline{\text{maximized}}$)

A8.1–Ps2– Possible ($\neg food = food\ target \ \& \ production \text{ } \underline{\text{maximized}}$)

A8.1–Ps3– Possible ($\neg food = food\ target \ \& \ \neg production \text{ } \underline{\text{maximized}}$)

An individual who sets the *food target* at 60 mm and uses only *A8.1–Ps0* to come to a decision will get disappointing outcomes: if $food = food\ target$, then *A8.1–Ps1* holds true, and *production* will not be maximized. Simultaneously, the *food* levels will be distinct from the *food target* maximizing *production*. The origin of this error lies in the incorrect belief concerning the *food target*. The same assertion with $food\ target \leftarrow 30$ mm would lead to a different outcome: the first possibility would be true and *A8.1–Ps1* and *A8.1–Ps2* impossible. *A8.1–Ps3* is true when *A8.1–Ps0* is, so overlooking it is not a risk.

From **A6.2** and **A8.1** follows a twofold decision rule:

A8.2a) $food < food\ target \rightarrow$ I should decrease *animal target*.

A8.2b) $food > food\ target \rightarrow$ I should increase *animal target*.

This rule prescribes what the decision–maker will do in response to each described condition. We assume people will not do the contrary and not discuss the logical possibilities. The following Figure 5 summarizes the MMDS structure behind this reasoning.

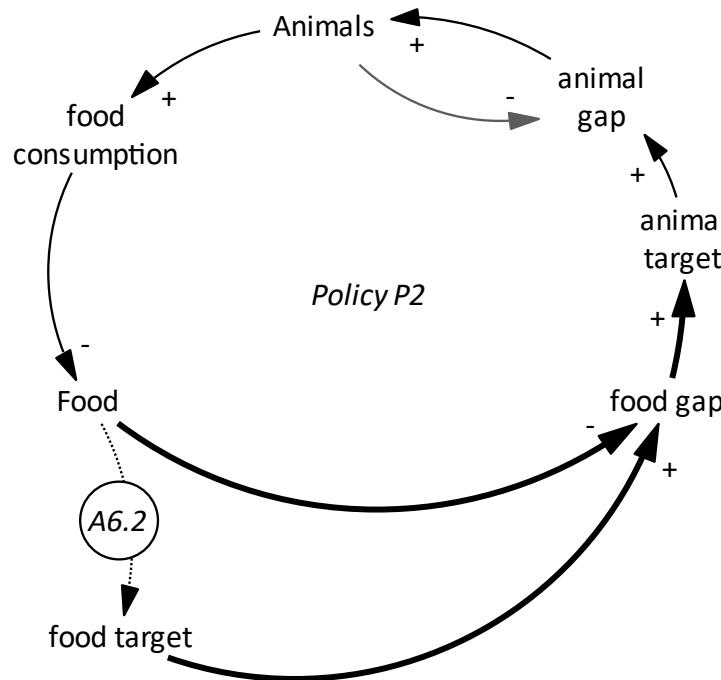


Figure 5: Causal diagram representation of the MMDS beneath policy P2

In Figure 5, the food target gets a value according to assertion A6.2 and the reasoning behind it, which depends on *food*. The dotted arrow shows the logical dependency. Note that this is not an actual feedback loop in this situation because the *food target* is constant during the 15 simulated years.

Policy P3

Unlike policy P2, policy P3 follows from:

A6.3 c) $\text{food target} \leftarrow 30 \text{ mm}$.

The reasoning now focuses on *food regeneration*:

A9.1) *food regeneration is maximized \rightarrow my accumulated production will be maximized*.

A9.1–Ps0– Possible (food regeneration is maximum & accumulated production is maximized)

A9.1–Ps1– Possible (food regeneration is maximum & \neg accumulated production is maximized)

A9.1–Ps2– Possible (\neg food regeneration is maximum & accumulated production is maximized)

A9.1–Ps3– Possible (\neg food regeneration is maximum & \neg accumulated production is maximized)

A9.1 recognizes that rather than the *food* level, it is the *food regeneration* that must be the highest possible to achieve maximum *production*. As individuals have been informed, the maximum *food regeneration* will be 5 mm per year when the *food* level is equal to 30 mm. Therefore, the highest possible number of *animals* have enough *food*, which in turn leads to maximum *production*. This also means that the third possibility can never happen. Therefore, not considering these two mental models cannot have a detrimental consequence in the game. Note that A9.1–Ps0 is even true when one erroneously sets a *food target* of 60 mm—but in that case, *food regeneration* will not be maximized. A9.1–Ps1 could only happen if there are other events or influences decreasing production, which cannot happen in the simulated situation. A9.1–Ps2 is impossible in the game and failing to think of it cannot have a consequence.

If one believes to have set the correct *food target*, it is logical to think:

A9.2) *food* = *food target* → maximum food regeneration.

A9.2–Ps0– Possible (*food* = *food target* & maximum food regeneration)

A9.2–Ps1– Possible (*food* = *food target* & \neg maximum food regeneration)

A9.2–Ps2– Possible (\neg *food* = *food target* & maximum food regeneration)

A9.2–Ps3– Possible (\neg *food* = *food target* & \neg maximum food regeneration)

In the light of the previous discussion of *food target*, clearly A9.2–Ps0 is true if the *food target* = 30 mm. Otherwise, both A9.2–Ps1 and A9.2–Ps2 will be true. For instance, *food target* = 60 mm will drive the system towards a *food* level at which natural *food regeneration* is not the highest possible one, which also means that for at least one *food* level that is unequal to the *food target*, *regeneration* will be the highest possible one.

The previous reasoning steps lead to a different decision rule connecting a recognized situation to an action:

A10a) If *food* < *food target* → I should decrease animal target.

A10b) If *food* > *food target* → I should increase animal target.

We assume that decision-makers will not act counter to the rules they have elaborated through all the reasoning steps. Therefore, we do not discuss the logical possibilities of this assertion. Consider now how the intensity of adjustments is determined:

A11) If *food* approaches the *food target* as quickly as possible → *accumulated production* will be maximized.

A11–Ps0– Possible (*food* approaches the *food target* as quickly as possible & *accumulated production* will be maximized)

A11-Ps1– Possible (food approaches the food target as quickly as possible & \neg accumulated production will be maximized)

A11-Ps2– Possible (\neg food approaches the food target as quickly as possible & accumulated production will be maximized)

A11-Ps3– Possible (\neg food approaches the food target as quickly as possible & \neg accumulated production will be maximized)

The idea that *food* can approach the *food target* at varying speeds implies that if there is too little *food*. Hence, “something” needs to be done to enable *food* to reach the desired level. It is necessary to reduce *consumption*, and this leads to the need to decrease the number of *animals*, accepting that this will also decrease *production*. *A11-Ps0* is true and *A11-Ps1* and *A11-Ps21* are impossible in the game only when the food target = 30. This is not the case of policy *P2*, where *A11-Ps0* is false and *A11-Ps1* as well as *A11-Ps2* are true.

The causal diagram in Figure 6 shows a relevant difference compared to policy *P2*: the *food target* depends on *food regeneration*, and its value is assigned according to assertion *A6.3*.

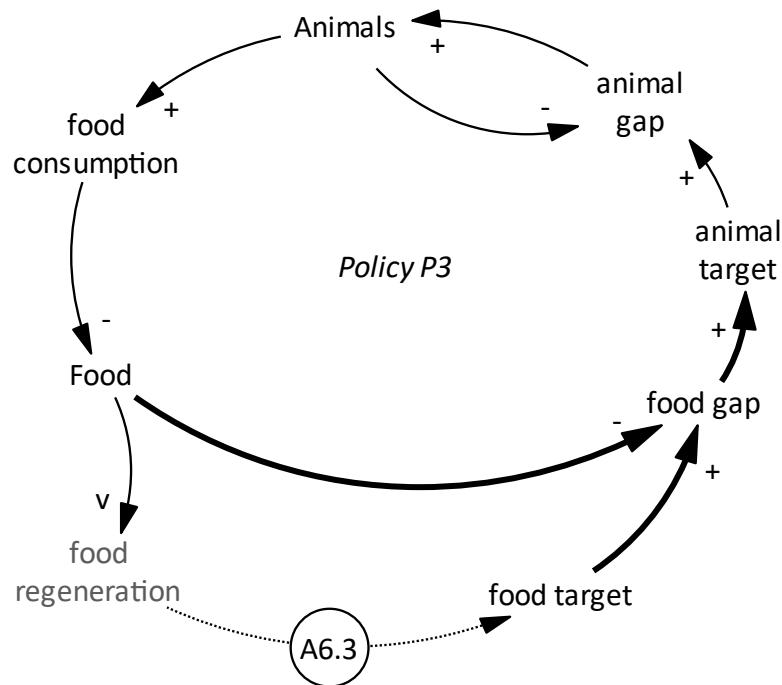


Figure 6: Causal diagram representation of the MMDS beneath policy *P3*

The decision rule in policies P2 and P3

Both policies $P2$ and $P3$ follow the same rule when it becomes necessary or possible to change the herd size. It can become necessary because $food < food\ target$, and it can become possible because $food > food\ target$:

P2 and **P3**: If I should change the number of *animals* → I should change them the quickest possible.

Decision-makers might reconsider this rule in response to surprising outcomes. This would happen over the reiterated decisions and likely result from of revisions to the previous reasoning steps.

The MMDS beneath all three policies have many common elements, as illustrated in Figure 7. They all aim at driving *production* such as to maximize *accumulated production*, and they all account for the possibility of having so many *animals* that there will be *starvation* due to a *food deficit*.

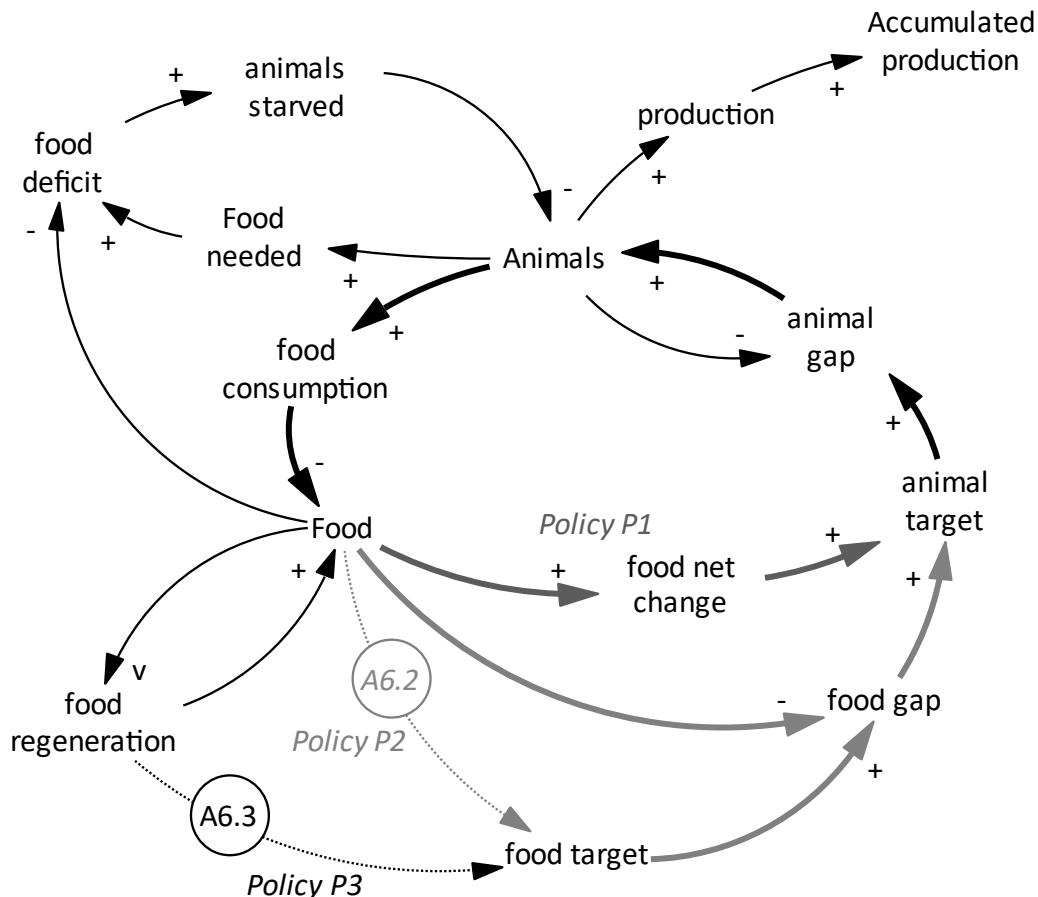


Figure 7: Causal diagram of the common elements in the MMDSS beneath all policies.

However, they go different ways to drive the *animal target*. Policy *P1* does not use the *food target* but uses the yearly *food net change* to determine the *animal target*, therefore depending on information already revealed by the system's behavior.

Policies *P2* and *P3* use inferences drawn from the briefing information to mentally “jump” to the final *food* level. They then set the *food target* to different values because they use a reasoning which pays attention to different variables: *P2* relies on *food*, whereas *P3* considers *food regeneration*. Arriving at *P3* takes some reasoning that is not directly framed by the salient MMP, implying an increased mental effort.

It is important to see how the different degrees of the salience of the possibilities in assertions *A3*, *A4*, and *A5* lead to different policies. We summarize this in Figure 8, which presents the respective sequences of assertions (referenced by their respective identifiers) from assertion *A1* to the decision rules.

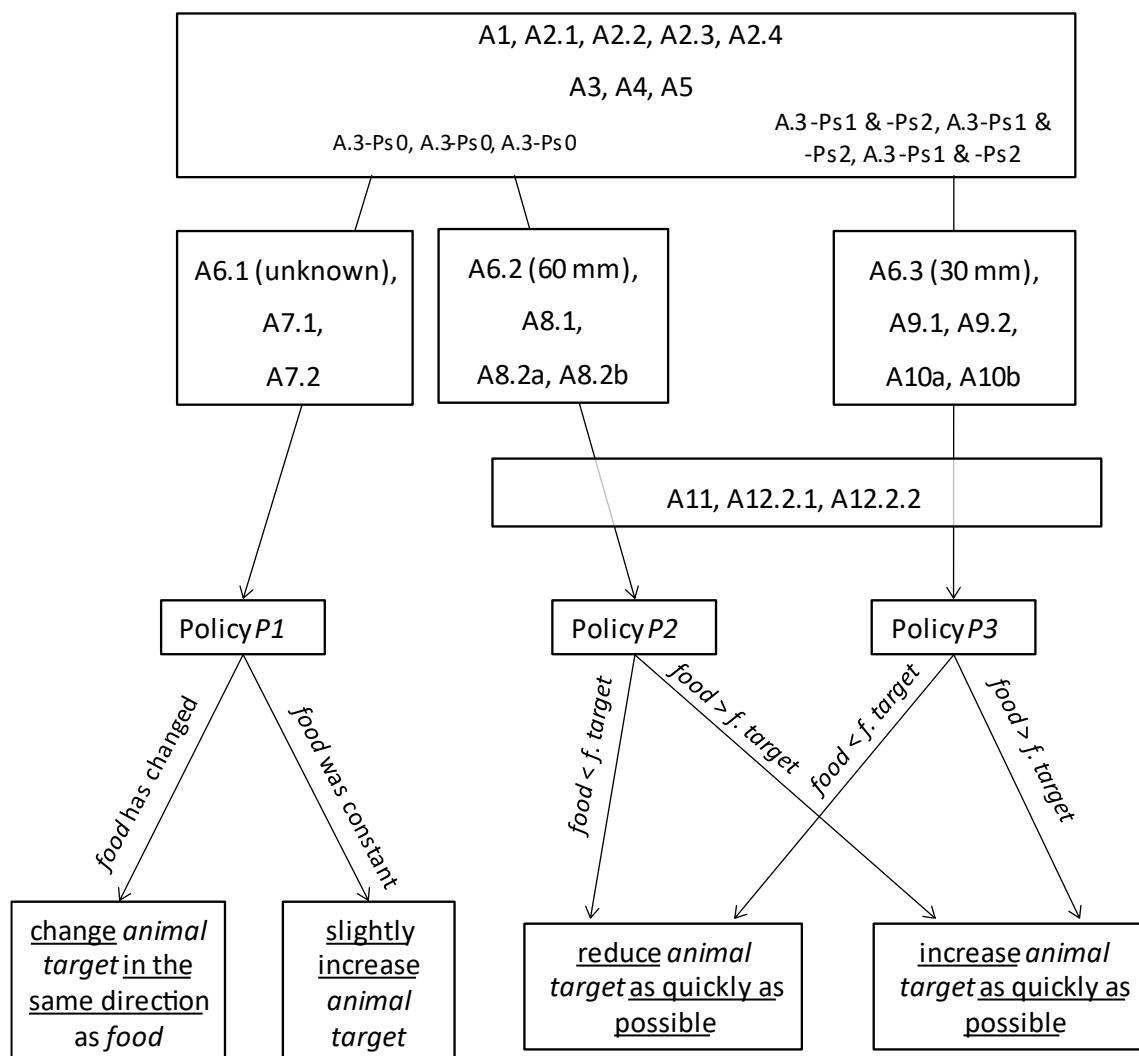


Figure 8: A decision tree to determine which policy will be applied

Figure 8 shows that policy $P1$ is a line of reasoning that has the same origin as $P2$. But it takes a markedly different direction as compared to policies $P2$ and $P3$. The differences between $P2$ and $P3$ are less blatant. One difference is the value assigned to *food target*. The other difference is that $P2$ is based on the *food* level (assertions A8.8, A82a, and A8.2b), whereas $P3$ accounts for *food regeneration* (A9.1, A9.2, A10a, and A10b). Note that in $P2$ and $P3$, the same decision rules process different values of the *food target*; of course, two distinct *food targets* can lead to distinct decisions. *Food* levels between 31 and 59 mm will trigger the condition “*food < food target*” for policy $P2$. In contrast with this, policy $P3$ will classify the same *food* levels as “*food > food target*”. One should expect different performances of these policies. The decision rules are easy to carry out by basic arithmetic operations.^v

To reduce animal target as quickly as possible:

$$\text{animal target}_{y+1} \leftarrow 0.$$

To increase animal target as quickly as possible:

$$\text{food surplus} \leftarrow \text{food} - \text{food target};$$

$$\text{animal target increase} \leftarrow \text{food surplus} / \text{food consumption per animal};$$

$$\text{animal target}_{y+1} \leftarrow \text{animal target}_y + \text{animal target increase}.$$

The behavior and performance of the policies

The context of the simulations

These policies have been inserted in a system dynamics model (see supplementary material for the model documentation; interested readers may also interact with the model through a simple user interface at: <https://exchange.iseesystems.com/public/martin-schaffernicht/herd-management-model>). The trajectories of the herd (*animals*) and *food* and the performance in terms of *accumulated production* have been simulated under various initial conditions (food_{init} , animals_{init}) because the behavior and performance of the policies can be sensitive to the initial conditions.

The model was simulated for each of the policies, with

- food_{init} : 10, 20, 30, 40 and 50 mm,
- animals_{init} : 650 to 1,850 in steps of 600.

This assures that all initial endowments of *food* are simulated with the optimal number of *animals* when *food* has the optimum thickness (1,250 *animals*), and that all initial herd sizes are tested with the optimum *food* level (30 mm).

Concerning the assessment of performance, *accumulated production* is problematic. In the “reindeer experiment”, players had to maximize *production* by maximizing the number of reindeer slaughtered. Whenever the initial herd size exceeds the optimum, this would generate a windfall benefit because the downward correction of the herd size will increase *production*. *Production* does not capture sustainability, except in the special case when an excessive herd size annihilates *food*, and then all *animals* starve. We, therefore, measure performance based on the relationship between *food regeneration* and *food consumption per animal* over time:

$$\text{performance} = \int \frac{\text{food net change}}{\text{food consumption per animal}}$$

Whatever quantity of *food* is added to the stock after the *animals* have consumed their part at the end of a year defines how many additional *animals* are sustainable in the beginning period. This performance indicator combines both aspects of the decision–maker’s goal to maximize *production* while remaining sustainable. The following box chart shows each policy’s range of performances computed as the number of *animals* that could graze without starving, given the *food regeneration*:

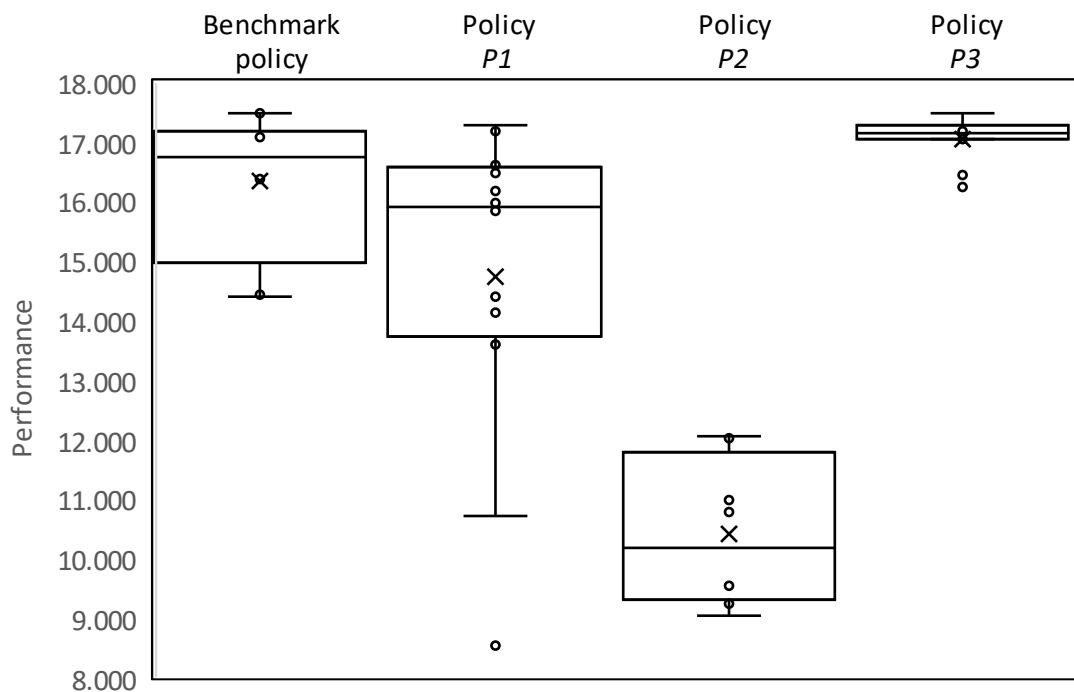


Figure 9: Box chart of the performance of all policies under 12 different initial conditions

The first policy in Figure 10 represents the policy discussed in the original “reindeer experiment” as *benchmark policy*: “if $food < 30$ mm \rightarrow $animal\ target \leftarrow 0$, else $animal\ target \leftarrow 1,250$.” Note that this policy was intended for cases where the initial stock of $food < 30$ mm. However, when $food > 30$ mm, the herd size of 1,250 *animals* will consume more *food* than the *net regeneration* compensates. This will drive *food* toward the optimum value of 30 mm, where the *net regeneration* is equal to 1,250 *animals’ consumption*. Over the 12 combinations of initial values, this policy yields an average performance of 16,337 (standard deviation 1,201). Policy *P1* has a lower average performance with a higher dispersion (14,146 and 2,992, respectively). Policy *P2* only reaches an average of 10,415, respectively. But policy *P3* yields an average score of 17,061 and a dispersion of only 356, outperforming the *benchmark policy*.

The reasons for these differences in performance become clear when looking at the behavior of *animals* under these policies. To maximize *production*, any policy should steer the number of *animals* so that *food* quickly converges to 30 mm, which assures the maximum *food net regeneration* of 5 mm/year and allows the highest sustainable number of *animals*: 1,250—regardless of the initial conditions. Consequentially, one can assess the policies’ respective goodness based on how quickly the herd size approaches 1,250 from varying initial conditions and how stable this development is over time.

Consider nine initial conditions combining $animals_{init}$ (650, 1,250, and 1,850) and $food_{init}$ (20, 30, and 40). The following Table 1 shows the nine combinations together with the resulting relationship between *food* and *animals*. The first column displays the three possible values for *food*, followed by the implied *net regeneration* in the second column. The top row shows the initial values for *animals*, followed by the total yearly *consumption* each value implies. The nine cells tell us what the relationship between *food net regeneration* and *consumption* means for the immediate future behavior of *food*. The sign \nearrow means that *food* will increase, and \searrow means that *food* will decrease. We have equilibrium at the start of the simulation when there are 30 mm of *food* and 1,250 *animals*. In conclusion, the initial combinations ensure that policies are tested with all three possible *food* environments for the herd manager: *food* may increase, decrease, or keep the current value due to the initial number of *animals*.

Table 1: Initial conditions of nine scenarios for assessing the policies' goodness

Food init (mm)	food net regeneration (mm/year)	Animals init		
		650	1,250	1,850
		consumption (mm/year)		
20: too little	4.44: sub–maximum	Food ↗	Food ↘	Food ↘
30: optimum	5: maximum	Food ↗	Equilibrium	Food ↘
40: too much	4.44: sub–maximum	Food ↗	Food ↘	Food ↘

Consider next the behavior of *animals* under the different policies. Figure 11 shows the behavior of the herd size under policy *P1*. The initial number of *animals* is clear from the vertical position at the beginning and printed as dotted, solid, or dashed lines for 650, 1,250, and 1,850, respectively. Values of *food_{init}* are represented by markers: “–“ for 20 mm, “+” for 30, and “×” for 40. Small, numbered circles call attention to specific aspects.

Policy *P1* makes the herd size converge to different values, as shown in Figure 11. The optimum number of animals of 1,250 (①) is only reached from the following initial combinations of *animals* and *food*: 1,850–30; 1,250–30, and 40; 650–30. Note that when the herd size converges sufficiently, *P1* jumps, like at ②. Some combinations come close to the optimal herd size: 1,850–40 and 650–20 and 40. Starting with 1,850 *animals* and 20 mm of *food* leads to a decline that only stabilizes at less than 400 animals. Having 650 *animals* at the start and 20 mm of *food*, *P1* yields an enormous increase (③) when approaching 1,250 *animals* and cannot get back towards 1,250 *animals* before the end of the last year. A simplified version of this policy, which never jumps out of a convergent path, only came close to the optimal herd size in two of the nine initial combinations.

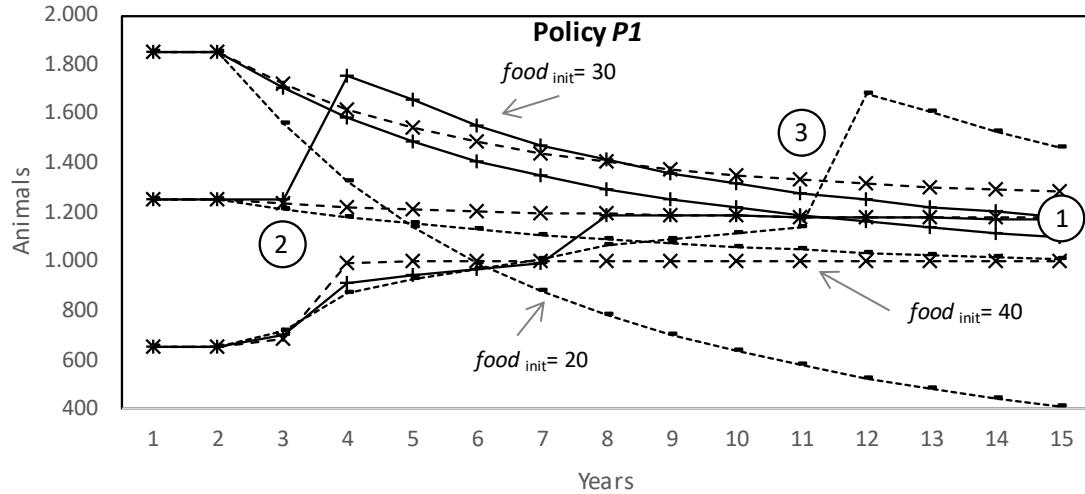


Figure 10: The behavior of the herd size under policy P1 shows convergence towards different sustainable values

Policy P2 produces a different behavior mode of *animals*, displayed in Figure 12. Regardless of the initial *food* level, herd size is drastically reduced at the outset of the 15 years (point 1) because all initial *food* levels are smaller than 60 mm, which is the *food target*. This causes the curves to superpose initially, so the different food levels appear as three superposed lines. When *food* approaches *food target* at time 4 (point 2), *animal target* is increased and the herd grows, but this growth is reversed at point 3. The erroneous *food target* value leads the policy to detect a lack of *food* and reduce the number of *animals*. The herd oscillates around a central value of 690, which is the arithmetic mean over years 7 through 15.

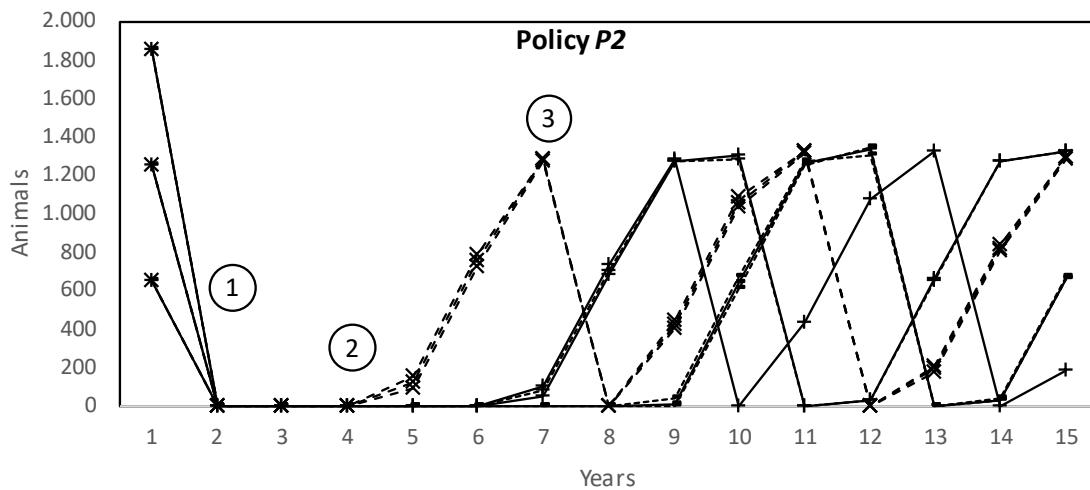


Figure 11: The behavior of the herd size under policy P2 has two pitfalls: it oscillates around an erroneous goal value

Figure 13 shows that policy $P3$ also makes *animals* oscillate. The policies' reaction to the initial *food* levels is the same (①): starting with 40 mm of *food*, the herd size first increases to almost 4,500, then overshoots ($food < food\ target$) and is decreased, from where it increases back and then oscillates. An initial *food* level of 20 mm leads to the opposite movement but then turns into very similar oscillations. A start with 30 mm of *food* entails one year of stability for all initial herd sizes; however, only if the herd has 1,250 *animals* at the beginning, the curve is flat at the optimum until the end (②). In contrast to the behavior under policy $P2$, this time the average (and goal) value is the correct one: 1,250.

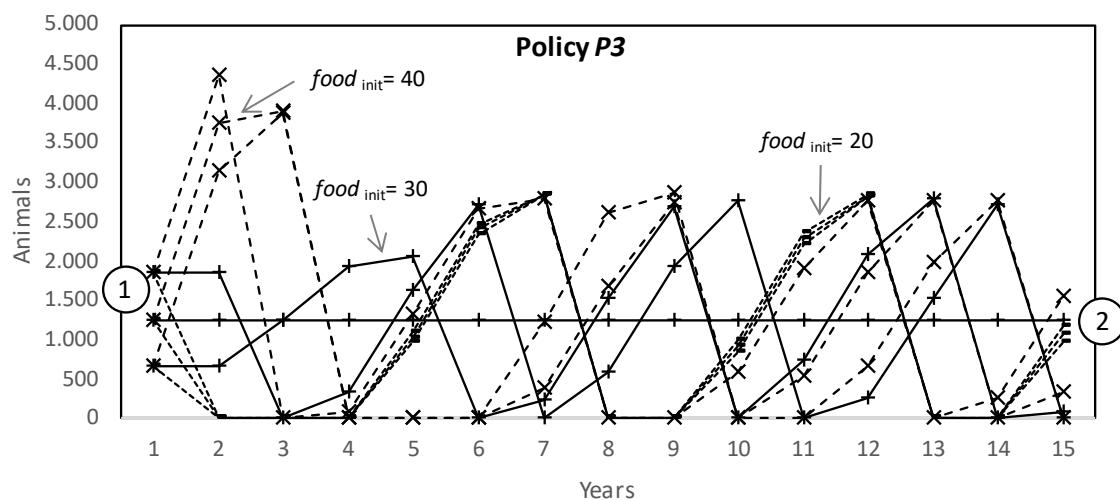


Figure 12 The behavior of the herd size under policy $P3$

Policy $P3$ outperforms policy $P2$ because of the correct *food target*—which it received from previous reasoning steps. Both policies generate oscillations because they do not account for the delay between *food regeneration* and *herd size adjustment*. However, both *consumption* and *food regeneration* happen in the year prior to detecting a *food gap* and adjusting the *animal target* cause desired *herd size adjustment* (see Figure 7). The balancing feedback structure is a second-order negative loop between *food* and *animals*. By driving decisions as if it were a first-order negative loop, policies $P2$ and $P3$ cause the oscillations. This failure to perceive a feature of the situation is a type 1 error that makes decision-makers overlook the implied possibilities (type 2 error).

Discussion

Two types of mental model error in the three policies

Consider now the mental model errors in certain assertions leading to the three policies (a summary table is included in the supplementary material). Three possibilities following from assertions *A1* and *A2*—shared by all policies—are not salient but possible in the game:

- *A1–Ps1*— Possible (more animals & \neg more production) facilitates the error to overlook the danger of overpopulation.
- *A2.2–Ps1*— Possible (more consumption & \neg less food) can lead to unnecessarily slow herd size increases.
- *A2.2–Ps2*— Possible (\neg more consumption & less food) could lead to the realization that a level of annual *consumption* can be sustainable for one *food* level and be excessive for another *food* level.

These are MMP errors—blind spots in the policies although the structural components (MMDS) have been perceived. The two erroneous assertions *A6.1 food target* \leftarrow unknown and *A6.2 food target* \leftarrow 60 mm are MMDS errors and affect policies *P2* and *P2*, respectively.

A3–Ps0, *A4–Ps0*, and *A5–Ps0* are incorrect mental models of possibilities, whereas the possibilities *A3–Ps1* & *A3–Ps2*, *A4–Ps1* & *A4–Ps2*, and *A5–Ps1* & *A5–Ps2* are correct. These MPP errors are attributable to the MMDS error of not accounting for the *food regeneration*. However, is *food regeneration* less salient than other variables because it is only relevant for reasoning about non-intuitive possibilities? Despite being impossible to answer this question, it illustrates the interdependence between both types of mental models. It is easier to perceive features that play a role in reasoning steps dealing with salient possibilities, and it is impossible to reason about possibilities dealing with unperceived features.

Two other MMP errors are found in *A7*:

- *A7.1–Ps2*— Possible (\neg food constant & herd size is sustainable)
- *A72–Ps2*— Possible (\neg food constant & herd size is sustainable for that specific *food level*)

Failure to consider this would lead Policy *P1* to avoid jumps and therefore not search a sustainable situation with higher *production*.

Two MMP errors affect policies *P2* and *P3*:

- *A8.1–Ps1*— Possible (*food* = *food target* & \neg production maximized) will happen because of the incorrect *food target*.

- *A8.1–Ps2– Possible ($\neg food = food\ target \& production\ maximized$): failure to think of this makes it easier not to review one's belief concerning the *food target* critically.*

Policy *P2* risks overlooking *A9.2–Ps2– Possible ($\neg food = food\ target \& \underline{maximum\ food\ regeneration}$)*, which is possible when the *food target* has an incorrect value. This means foregoing the possibility to examine the belief regarding the *food target* critically and correct a MMDS error. This policy can also be affected by not deploying *A11.2–Ps2– Possible ($\neg food\ approaches\ the\ food\ target\ as\ quickly\ as\ possible \& accumulated\ production\ will\ be\ maximized$)*.

The two types of errors are interdependent. For instance, a mistaken belief regarding the *food target* (*A6.1* and *A6.2*) is an MMDS error and leads to policy choices with MMP errors. In the opposite direction, MMP errors preclude the possible recognition and correction of MMDS errors.

The use of mental models of dynamic systems and possibilities

The ability Policies *P1–P3* are artificial. They exemplify how naïve individuals can analyze the herd management situation and formulate a policy. This limitation notwithstanding, the ability to identify these errors and classify them is a step beyond detecting underperformance in end results and behaviors with undesired consequences which suggest “misperception of feedback”; it opens the way to directly linking articulated mental models, articulated policies to the observed behaviors and end results. This allows to research specific mental errors and develop mitigating interventions.

The concepts and methods of the theory of mental models are well established and add to the concepts and methods toolset so far developed in system dynamics: empirical studies with human participants come insight.

Several research questions can be addressed using this combined mental model approach.

- *Learning:* given the iterative nature of dynamic decision tasks, what in the MMDS and MMP changes over the iterations?
- *Perception:* do certain cues on the information fed to participants during the iterations reduce MMDS or MMP errors? For instance, if naïve individuals misperceive the second-order balancing loop in policies *P2* and *P3*, it might be that displaying the expected *food net regeneration* and expected *food* for each respective “next year” hints at them to perceive it. Still in the area of perception, there is a variety of options for data visualization, and visual output can be combined with sound as well as with specific haptic elements. Do variations in the specific way cues are presented lead to systematic variations in the errors?
- *Stress:* there can be a tension between the experimental decision situation and the personal knowledge of participants. Experimental decision task simplify reality, and some simplifications may contradict the MMDSs of participants who have domain-specific knowledge. This can

trigger negative affect and emotional resistance. This may reduce the willingness to make a cognitive effort or divert cognitive resources from reasoning to impulse control. Then the question arises if specific mental errors should be attributed to the individual or to the system consisting of the individual plus the experimental situation. This will certainly require additional discussion.

- *Cognitive load, working memory and cognitive dissonance*: the numerous simplifying assumptions needed for a relatively simple decision situation are usually introduced at the outset. Participants must keep them in their working memory during the experiment. Since the brain has only limited resources, it should be expected that a higher demand than working memory diminishes the attention given to reasoning (Brunyé and Taylor, 2008). If this can be confirmed, does making such assumptions salient just-in-time during the iterations decrease this phenomenon? When participants have prior MMDS in similar situations (see the previous paragraph), it will become more demanding for them to retain contradictory assumptions in their working memory. This may lead to MMDS errors that are induced by the decision task. If this is empirically confirmed, one could argue that some experimental situations trigger artificial mental model errors and improve the experimental settings to avoid such problems.
- *Dynamic complexity*: the herd management game is arguably the simplest situation involving a dynamic system. Other games like fish banks or versions of the “market growth and underinvestment” situations include more feedback loops and more delayed relationships. Thus, results observed in studies dealing with the previous questions can be examined in increasingly complex decision tasks.
- *Transferability of insights*: decision tasks may vary in their superficial features, but they may also vary in the complexity of the underlying causal structures (see the previous point). To the extent where participation in experimental games makes individuals learn something, the question arises if this new knowledge can be transferred from one decision task to another one. Would some kinds of MMDS become less frequent? Would some MMP errors decrease?

There remain questions regarding elicitation.

- *Elicitation methods*: the authors’ experience suggests that elicitation methods like questionnaires, comprehension tests or card sorting are useful for eliciting the most accessible parts of recognized MMDS. However, some less accessible aspects and the MMP are only articulated when participants are confronted with an unexpected problem during the game or inquiring questions of an interviewer. Therefore, recording a briefing and a debriefing semi-structured interview and thinking aloud during the experiment appear as the adequate elicitation approach.

- *Prompts*: would decision-makers commit less MMDS errors when the eliciting researcher includes questions about non-salient possibilities in the debriefing interview?

Such research will provide insights into the cognitive reasons behind phenomena like the misperception of feedback, and therefore contribute to the system dynamics literature. At the same time, cognitive scientists gain access to a type of integrative decisions and reasoning that concentrates on dynamic behaviors rather than assertions concerning certain states or certain events and one-off decisions.

Conclusions

This article introduces a way to analyze the structure of and the reasoning with mental models of dynamic decision situations, leading to the identification of mental errors belonging to two different but interrelated types of errors. Two different types of mental models are used in combination: (1) mental models of dynamic systems (MMDS)—well known in the system dynamics field but seldom applied—contain the mental representation of the decision situation, and (2) mental models of possibilities (MMP) frame the reasoning of decision-makers according to the “theory of mental models” developed by Johnson-Laird and collaborators. The mental models of possibilities can be directly derived from the MMDS, and what is not contained in the MMDS cannot be processed as MMP. Decision-makers can commit different types of mental errors. Model boundary mismatches lead to MMDS lacking relevant elements or containing irrelevant elements, whereas MMP errors happen when one or several possibilities are not considered.

The dynamic decision situation used to test this is a variant of the well-known “reindeer experiment”. This article identifies specific mental errors of both types in the MMDS and MMP underlying three naïve policies. The two main behavior flaws were that (1) either any sustainable constellation of *food* and *animals* is taken as “the” solution (policy *P1*) or (2) overshooting corrections lead to unproductive oscillations. These flaws could be avoided by overcoming the identified mental errors.

Our results suggest that combining *mental models of dynamic systems* with the *theory of mental models* is fruitful. It provides the possibility to represent how decision-makers reason with their MMDSs, and to pinpoint the errors committed due to, for instance, the *misperception of feedback*. These errors are what makes a flawed policy seem correct to a decision-maker. We hope this perspective may motivate researchers to incorporate the articulation and analysis of mental models in experimental studies.

To our knowledge, no empirical studies have been carried out to test this claim. It is now time to include real individuals as decision-makers. Some directions for empirical research have been delineated, and we hope that this article may encourage empirical studies in this area.

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Supplementary material

Summary of the policies and their mental model errors

The main text discusses the assertions beneath each policy in detail, including the diverse possibilities which may be relevant for the game but unprocessed. This section provides a summary of the assertions and then presents a synoptic table with the respective mental model errors.

Assertions made by all policies:

A1) I have more animals, → I will have more production.

A2.1) I increase animals → food consumption increases.

A2.2) food consumption increases → food decreases.

A2.3) food decreases each year → this violates sustainability.

A2.4) Therefore: I have more animals, → I will need more food (to be sustainable).

A3) I have more food, → I can sustain more animals.

A4) From A3) it follows that: I have the most food, → I can sustain the most animals.

A5) From A4) and A1) it follows that: I have the most food, → I will have the largest production.

Assertions made by policy *P1*:

A6.1) food target ← unknown.

A7.1) $food_y = food_{y-1} \rightarrow animals_{y-1}$ is the sustainable number of animals.

A7.2) $food_y = food_{y-1} \rightarrow animals_{y-1}$ is the sustainable number of animals given $food_{y-1}$, but for other food levels, the sustainable number of animals might be different.

Decision rule: If $food$ has changed ($food_y \neq food_{y-1}$), then I will change animal target in the same direction.

Otherwise, I will slightly increase animal target.

Assertions made by policy $P2$:

A6.2) $food\ target \leftarrow 60$ mm.

A8.1) If $food = food\ target \rightarrow production$ will be maximized.

A8.2a) $food < food\ target \rightarrow$ I should decrease *animal target*.

A8.2b) $food > food\ target \rightarrow$ I should increase *animal target*.

Assertions made by policy $P3$:

A6.3) $food\ target \leftarrow 30$ mm.

A9.1) $food\ regeneration$ is maximized \rightarrow my *accumulated production* will be maximized.

A9.2) $food = food\ target \rightarrow$ maximum *food regeneration*.

A10a) If $food < food\ target \rightarrow$ I should decrease *animal target*.

A10b) If $food > food\ target \rightarrow$ I should increase *animal target*.

A11) If $food$ approaches the *food target* as quickly as possible \rightarrow *accumulated production* will be maximized.

Both policies $P2$ and $P3$ follow the same rule when it is possible to increase the herd size because $food > food\ target$.

Decision rule of policies $P2$ and $P3$:

Decision rule: If I should change the number of *animals* \rightarrow I should change them the quickest possible:

To reduce *animal target* as quickly as possible:

$animal\ target_{y+1} \leftarrow 0$.

To increase *animal target* as quickly as possible:

$food\ surplus \leftarrow food - food\ target;$

$animal\ target\ increase \leftarrow food\ surplus / food\ consumption\ per\ animal;$

$animal\ target_{y+1} \leftarrow animal\ target_y + animal\ target\ increase.$

Table S1 identifies the mental model errors. It lists the assertions where one or several relevant mental models of possibilities have not been deployed. In two cases, an MMDS error leads to the choice of a flawed policy. In most other cases, non-deployed models are MMP errors, but in some cases, the MMP errors are the consequence of a preceding MMDS error.

Table S1: MMDS and MMP error types found in the mental models underneath assertions

Policies, Assertions and MMP FEM	Policy choice	MMDS error	MMP error
Assertions made by all policies			
A1) If I have <u>more animals</u> , ® I will have <u>more production</u> .			
A1–Ps1– Possible (<u>more animals</u> & \neg <u>more production</u>)		1	1
A2.1) If I <u>increase animals</u> ® <u>food consumption increases</u> .			
A2.2) If <u>food consumption increases</u> ® <u>food decreases</u> .			
2.2–Ps1– Possible (<u>more consumption</u> & \neg <u>less food</u>)		1	
2.2–Ps2– Possible (\neg <u>more consumption</u> & <u>less food</u>)		1	
A6.1) <u>food target</u> \neg <u>unknown</u> .	P1	1	
A6.2) <u>food target</u> \neg <u>60 mm</u> .	P2	1	
Assertions made by policy P1			
A7.1) If <u>food_y = food_{y-1}</u> ® <u>animals_{y-1}</u> is the <u>sustainable number</u> of <u>animals</u> .			
A.7.1–Ps2– Possible (\neg <u>food constant</u> & herd size is sustainable)		1	
A7.2) If <u>food_y = food_{y-1}</u> ® <u>animals_{y-1}</u> is the <u>sustainable number</u> of <u>animals</u> given <u>food_{y-1}</u> , but for other <u>values</u> of <u>food</u> , the <u>sustainable number</u> of <u>animals</u> might be <u>different</u> .			
A7.2. –Ps2– Possible (\neg <u>food constant</u> & herd size is sustainable for that specific <u>food level</u>)		1	
Assertions made by policy P2			
A8.1) If <u>food = food target</u> ® <u>production will be maximized</u> .			
A8.1 –Ps1– Possible (<u>food = food target</u> & \neg <u>production maximized</u>)		1	
A8.1 –Ps2– Possible (\neg <u>food = food target</u> & <u>production maximized</u>)		1	
Assertions made by policy P3			
A9.2) If <u>food = food target</u> ® <u>maximum food regeneration</u> .			
A9.2–Ps1– Possible (<u>food = food target</u> & \neg <u>maximum food regeneration</u>)		1	
A9.2–Ps2– Possible (\neg <u>food = food target</u> & <u>maximum food regeneration</u>)		1	
A11.2) If <u>food approaches the food target as quickly as possible</u> ® <u>accumulated production will be maximized</u> .			
A11.2–Ps1– Possible (<u>food approaches the food target as quickly as possible</u> & \neg <u>accumulated production will be maximized</u>)	1	1	
A11.2–Ps2– Possible (\neg <u>food approaches the food target as quickly as possible</u> & <u>accumulated production will be maximized</u>)	1	1	

The simulation model

The model has been implemented using STELLA Architect 1.9.5 and can be freely used through a simulator interface at:

<https://exchange.iseesystems.com/public/martin-schaffernicht/herd-management-model>

It has 71 variables (6 stocks, 10 flows, 55 converters, 20 constants: 20, 45 equations, 0 table functions and no subscripts). The equations are organized in sectors; there are no modules or macros. The time unit is year, and the time horizon is 15 years, with a solution interval (DT or timestep) = 1/12. The simulation algorithm was Euler.

Dimensional consistency is ensured by STELLA's built-in unit checker. All equations and constants have a comment with definitions and explanations, and a list of variables they are used by (to the exception of output variables). In the listing, stock variables are printed in boldface and flow variables in boldface italics.

This model has been developed for a thought experiment: to test the hypothetical decision policies in a dynamic decision task. Therefore, there is no reference data to compare simulation data against: no exogenous variables, and no pseudo-random streams.

Important parameters for testing the policies:

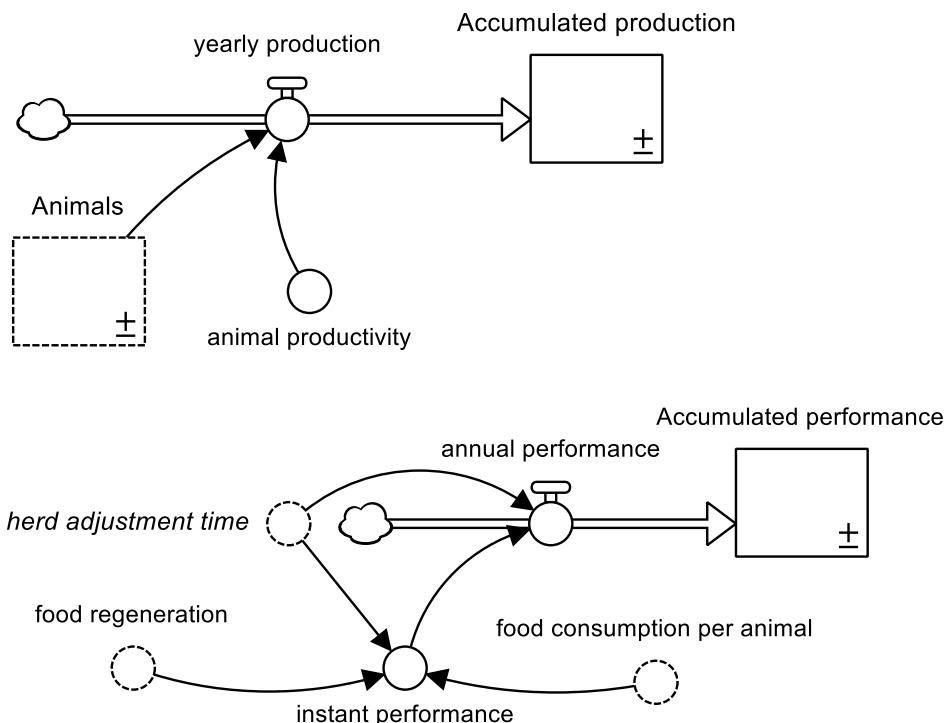
- *Policy switch*: values from 1 to 4 to select which policy will be simulated. 1 through 3 correspond to the policies discussed in the article. The fourth possibility is to use a policy following Erling Moxnes' discussion of the “reindeer experiment”.
- *Animals INIT*: INITial number of animals in the herd (between 0 and 1,900).
- *Food INIT*: INITial stock of food (between 10 and 60).
- *Policy multiplier*: values from 0 – 1 for adjusting how strongly the policy is applied.
- The discussion in the article used data from 12 distinct simulation experiments based on combining diverse INITial stock levels for *animals* and *food*, generated by STELLA's “sensitivity runs” for policies P1, P2 and P3 with the following combinations:
 - *Animals INIT*: incremental in 3 steps from 650 to 1,850.
 - *Food INIT*: incremental in 4 steps from 10 to 50.

Other parameters to adjust the simulation:

- *Animals knockout switch*: allows to simulate the model without the herd and its management (0|1).
- *Herd management switch*: allows to simulate the model with the herd but without its management (0|1).

- *Herd size decisions yearly switch*: allows to change from yearly decisions to monthly decisions (0|1)

Goals sector



Stock-and-flow diagram of the “goals” sector

Accumulated_production(t) = Accumulated_production(t - dt) + (yearly_production) * dt
 INIT Accumulated_production = 0
 UNITS: Product
 DOCUMENT: Total production "so far" each year.

INFLOW:

Yearly_production = Animals*animal_productivity
 UNITS: Product/Years
 DOCUMENT: Yearly production yielded from the current herd.
 USED BY: Accumulated_production

animal_productivity = 12
 UNITS: Product/Animal/Years
 DOCUMENT: Yearly production yielded from one animal. Assumes that there are no differences between individual animals.
 USED BY: yearly_production

Accumulated_performance(t) = Accumulated_performance(t - dt) + (annual_performance) * dt

INIT Accumulated_performance = 0

UNITS: Animal

DOCUMENT: Sum of the yearly "sustainable" herd sizes - the more, the better given the goals of the game.

INFLOWS

yearly_production = Animals*animal_productivity

UNITS: Product/Years

DOCUMENT: Yearly production yielded from the current herd.

instant_performance = food_regeneration/food_consumption_per_animal*herd_adjustment_time

UNITS: Animal

DOCUMENT: Herd size for which the consumption would equal the food regeneration.

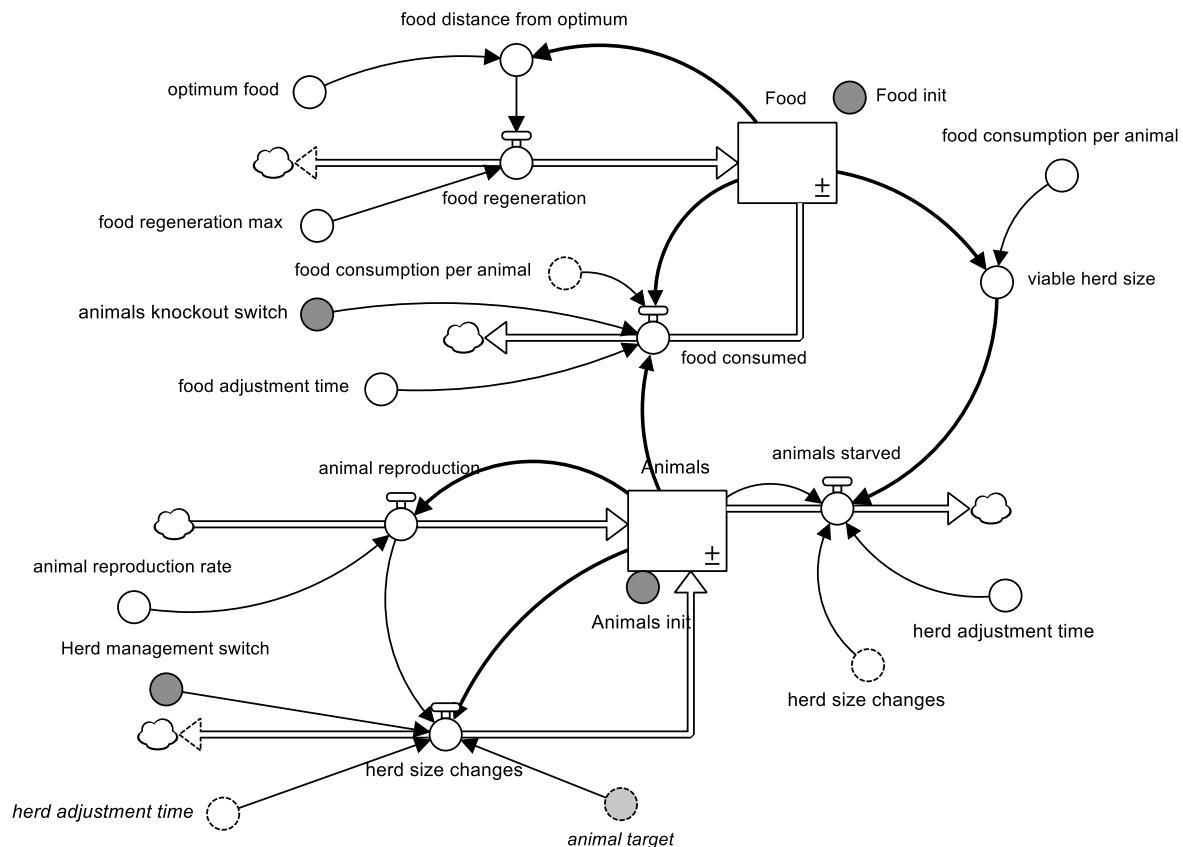
USED BY: annual_performance

animal_productivity = 12

UNITS: Product/Animal/Years

DOCUMENT: Yearly production yielded from one animal. Assumes that there are no differences between individual animals.

Nature



Stock-and-flow diagram of the "nature" sector

Animals(t) = Animals(t - dt) + (herd_size_changes + animal_net_reproduction - animals_starved) * dt

INIT Animals = Animals_Init

UNITS: Animal

DOCUMENT: Current number of animals, assuming there are no age or gender differences.

USED BY: food_consumed, herd_size_changes, animals_starved, animal_net_reproduction, herd_size_indicated_by_food_gap, herd_size_indicated_by_food_change_rate, yearly_production

Animals_Init = 1250

UNITS: Animal

DOCUMENT: INITIAL number of reindeer.

INFLOWS:

herd_size_changes =

$$(\text{animal_target} - (\text{Animals} + \text{animal_net_reproduction} * \text{herd_adjustment_time})) / \text{herd_adjustment_time} * \text{Herd_management_switch}$$

UNITS: Animal/Years

DOCUMENT: Yearly change of herd size resulting from the owner's desired herd size: if the current herd is too small, new animals will be bought. If herd size is too large, animals in excess will be slaughtered. The

specific value of this flow corresponds to what the currently selected policy determines as the animals target and the current herd size..

USED BY: animals_starved, Animals

animal_net_reproduction = animal_reproduction_rate*Animals

UNITS: Animal/Years

DOCUMENT: Yearly net flow from births and aging deaths (excluding starving).

USED BY: herd_size_changes, Animals

OUTFLOWS

animals_starved =

MAX(Animals+herd_size_changes * herd_adjustment_time-viable_herd_size; 0) / herd_adjustment_time

UNITS: Animal/Years

DOCUMENT: Yearly number of starved animals (not enough food).

USED BY: Animals

animal_reproduction_rate = 0,1

UNITS: 1/Years

DOCUMENT: Yearly fractional rate of net reproduction of the animals.

USED BY: animal_net_reproduction

animals_knockout_switch = 0

UNITS: unitless

DOCUMENT: By default = 0, can be set to 1. If = 1, the "food consumed" flow will be null. Useful for exploring how Food behaves when there are no animals.

USED BY: food_consumed

Food(t) = Food(t - dt) + (food_regeneration - food_consumed) * dt

INIT Food = Food_INIT

UNITS: mm

DOCUMENT: Food (in millimeters) is the only thing the animals need to live.

USED BY: viable_herd_size, food_distance_from_optimum, food_consumed, food_gap, food_gap_raw_relative, policy_4, Food_prior, food_fractional_change_rate

Food_Init = 20

UNITS: mm

DOCUMENT: Initial thickness of the lichen

INFLOW

food_regeneration = food_regeneration_max*food_distance_from_optimum

UNITS: mm/Years

DOCUMENT: The yearly food regeneration is somewhere between nothing and 5 mm, depending on how far away the current level of food is from the optimum level of 30 mm. The further away from optimum level,

the less regeneration. This holds for very little food (when there is little food to regenerate itself) as well as for very much food (when the territory's carrying capacity is reached).

USED BY: food_net_change, instant_performance, Food

OUTFLOW

food_consumed = MIN(Food; food_consumption_per_animal*Animals)/food_adjustment_time*(1-animals Knockout_switch)

UNITS: mm/Years

DOCUMENT: Food is consumed by the animals, assuming a constant consumption over the year.

USED BY: food_net_change, Food

food_adjustment_time = 1

UNITS: Year

DOCUMENT: Since the flow equation of "food consumed" depends on the stock of "Food", the "food adjustment time" of 1 (year) assures unit consistency without affecting the values.

USED BY: food_consumed

food_consumption_per_animal = 0,004

UNITS: mm/Animal

DOCUMENT: Yearly quantity of food needed to keep one reindeer alive, expressed as reduction of thickness

USED BY: viable_herd_size, instant_performance, food_consumed, herd_size_change_indicated_by_food_gap

food_distance_from_optimum = 1-((Food-optimum_food)/optimum_food)^2

UNITS: unitless

DOCUMENT: The term 1-((Food-optimum_food)/optimum_food)^2 expresses the distance of the current food level from the optimum level in relative terms and then squares it to avoid negative values, then subtracts the square from 1. Effect: when food = optimum, the distance will be 1, but the further food is away from the optimum, the smaller the value becomes. This will be used as a multiplier in the regeneration flow equation.

USED BY: food_regeneration

food_regeneration_max = 5

UNITS: mm/Years

DOCUMENT: When food level is optimal, this will be the yearly food net regeneration.

USED BY: food_regeneration

herd_adjustment_time = DT

UNITS: Year

DOCUMENT: Since the flow equation of "herd size changes" depends on the stock of "Animals", the "herd adjustment time" of 1 (year) assures unit consistency without affecting the values.

USED BY: animals_starved, instant_performance, annual_performance, herd_size_changes

optimum_food = 30

UNITS: mm

DOCUMENT: This stock level leads to the highest possible food regeneration.

USED BY: `food_distance_from_optimum`

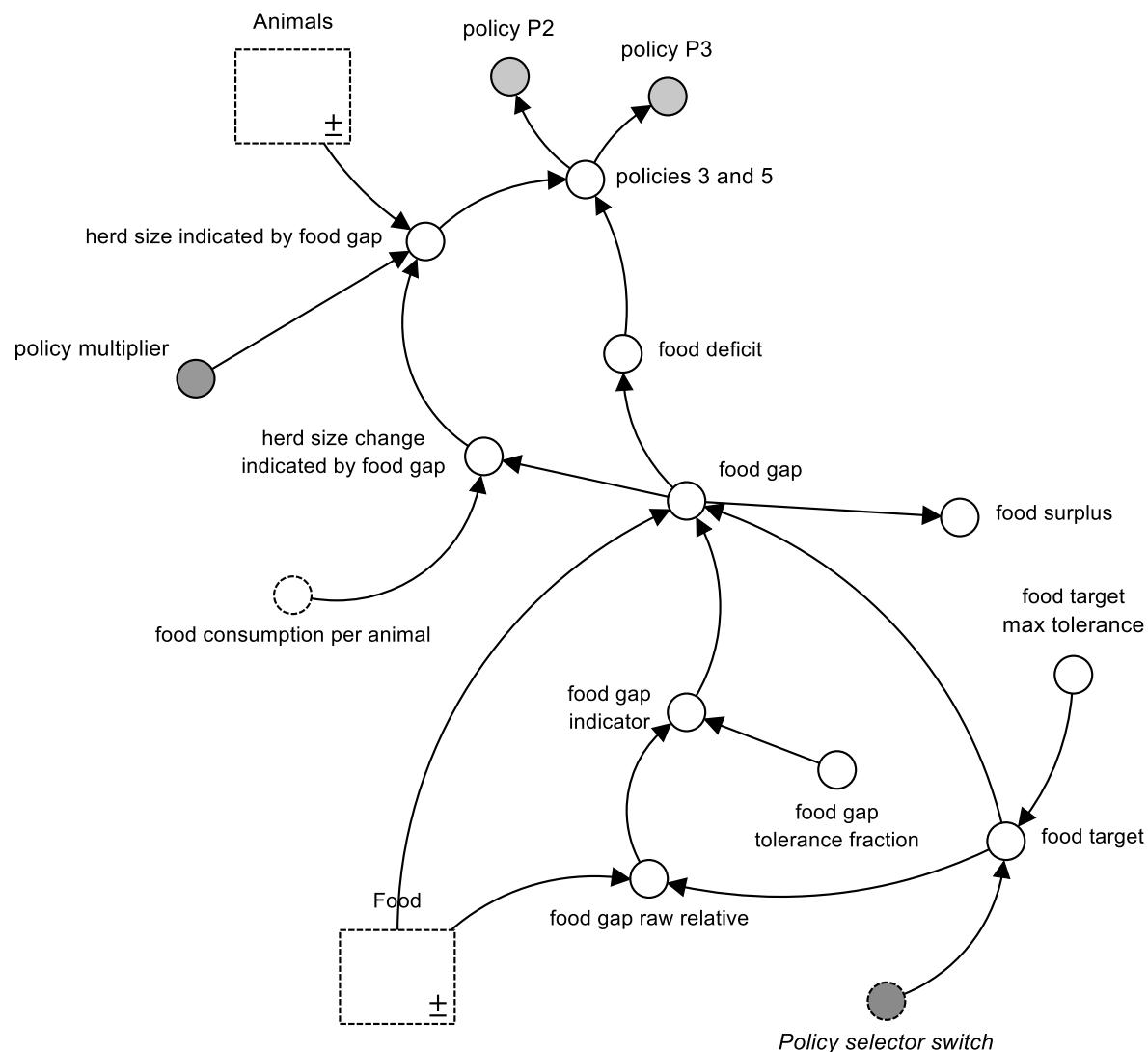
viable_herd_size = Food/food_consumption_per_animal

UNITS: Animal

DOCUMENT: Size of the herd where each animal just finds sufficient food to survive.

USED BY: animals_starved

Policies based on food target:



Stock-and-flow diagram of the “policies based on food target” sector

```
annual_performance =
IF(TIME<16)
THEN(instant_performance /herd_adjustment_time)
ELSE(0)
```

UNITS: Animal/Years

DOCUMENT: Each season, one specific number of animals is "sustainable" - the more, the better given the goals of the game.

USED BY: Accumulated_performance

```
food_deficit = -MAX(food_gap; 0)
```

UNITS: mm

DOCUMENT: This is the "deficit" (negative part of the food gap), converted into a positive number because it will be used to drive an outflow.

USED BY: policies_3_and_5

```
food_gap = (food_target-Food)*food_gap_indicator
```

UNITS: mm

DOCUMENT: The difference between the food target and the actual food level (in mm) is positive when there is less food than desired, and negative when there is more food than desired. The question is: how sensitive should policies be to minor gaps? Should there be some tolerance with respect to x% of gap to avoid overreacting?

USED BY: food_deficit, food_surplus, herd_size_change_indicated_by_food_gap

```
food_gap_indicator =
IF(food_gap_raw_relative>=food_gap_tolerance_fraction)
THEN(1) ELSE(0)
```

UNITS: unitless

DOCUMENT: This indicator is =1 if a food gap has been detected, and =0 otherwise.

USED BY: food_gap

```
food_gap_raw_relative = ABS(food_target-Food)/Food
```

UNITS: unitless

DOCUMENT: Fractional food gap

USED BY: food_gap_indicator

```
food_gap_tolerance_fraction = 0
```

UNITS: unitless

DOCUMENT: A certain food gap might be considered tolerable. This can be adjusted here - albeit the default value = 0.

USED BY: food_gap_indicator

```
food_surplus = -MIN(food_gap; 0)
```

UNITS: mm

DOCUMENT: A negative food gap is a food surplus

```
food_target =
IF(Policy_selector_switch = 3)
THEN (30)
ELSE(60-food_target_max_tolerance)
```

UNITS: mm

DOCUMENT: One can think that "when there is most food, my animals have meat" and consider the largest possible amount of food as goal - which will be somewhere over 50mm: close enough to the maximum 60 mm. Policies 2 and 3. Alternatively, one can remember that food consume needs to re-grow, and that if it cannot regrow entirely, sustainability is lost: then if net regeneration is highest near the 50% of maximum food, the target food level is $60/2 = 30$ mm. Policies 4 and 5.

USED BY: food_gap, food_gap_raw_relative

```
food_target_max_tolerance = 10
```

UNITS: mm

DOCUMENT: If one thinks that the food target is "most possible food", how close to 60 mm should be considered to be close enough? This factor allows to tolerate a certain difference.

USED BY: food_target

```
herd_size_change_indicated_by_food_gap = -food_gap/food_consumption_per_animal
```

UNITS: Animal

DOCUMENT: $-(\text{food_target} - \text{Food})/\text{food_consumption_per_animal}$

How many animals need to be added to or taken out of the herd to:

have additional consumption reduce the food surplus to zero;
not consume the food needed to reduce the food deficit to zero.

USED BY: herd_size_indicated_by_food_gap

```
herd_size_indicated_by_food_gap =
MAX(Animals+policy_multiplier * herd_size_change_indicated_by_food_gap; 0)
```

UNITS: Animal

DOCUMENT: Modulating the indicated herd change by a "multiplier", how many animals should be in the herd next year?

USED BY: policies_3_and_5

```
policies_3_and_5 = IF(food_deficit <> 0) THEN(0) ELSE(herd_size_indicated_by_food_gap)
```

UNITS: Animal

DOCUMENT: If there is a food deficit, the desired herd size must be zero (this gives food time to regrow towards the desired level). Otherwise the animal target can be set according to the herd size indicated by the food gap.

USED BY: policy_P2, policy_P3

```
policy_multiplier = 1
```

UNITS: unitless

DOCUMENT: The multiplier allows to indicate which % of the policy's recommended action is to be implemented.

USED BY: herd_size_indicated_by_food_gap, herd_size_indicated_by_food_change_rate

policy_P2 = policies_3_and_5

UNITS: Animal

DOCUMENT: Same as *policies 2 and 3*: the distinct decisions taken be these two policies re the consequence of the distinct values of the *food target*. This variable only serves readability: it is fed into *animal target by policy*, and I think it is important to avoid confusion by using names like "policies 2 and 3".

USED BY: animal_target_by_policy_continuous

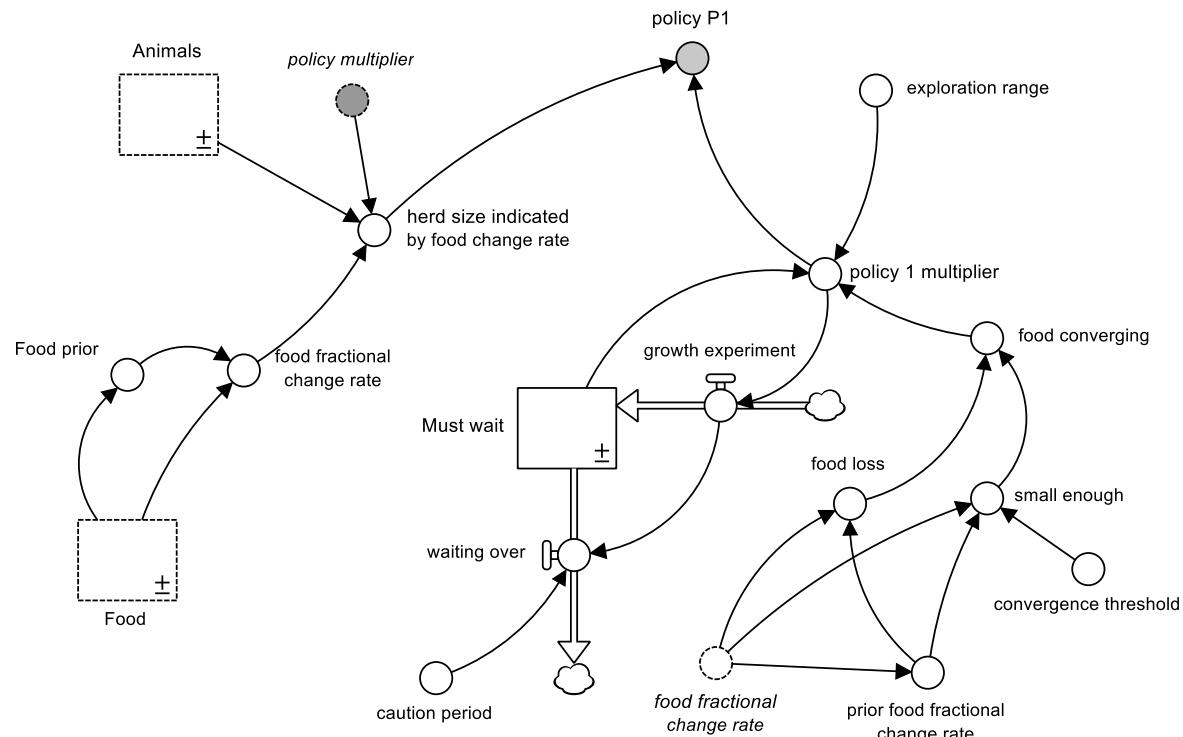
policy_P3 = policies_3_and_5

UNITS: Animal

DOCUMENT: Same as *policies 2 and 3*: the distinct decisions taken be these two policies re the consequence of the distinct values of the *food target*. This variable only serves readability: it is fed into *animal target by policy*, and I think it is important to avoid confusion by using names like "policies 2 and 3".

USED BY: animal_target_by_policy_continuous

Policies without food target:



Stock-and-flow diagram of the "policies without food target" sector

caution_period = 4

UNITS: Years

USED BY: waiting_over

convergence_threshold = 0,1

UNITS: unitless

USED BY: small_enough

exploration_range = 0,5

UNITS: unitless

USED BY: policy_1_b_multiplier

food_converging =

IF(TIME>2) AND(small_enough=1) AND(food_loss=0)

THEN(1)

ELSE(0)

UNITS: unitless

USED BY: policy_1_b_multiplier

food_fractional_change_rate = Food/Food_prior-1

UNITS: unitless

DOCUMENT: Indicates % of change such that 0 is increase.

USED BY: herd_size_indicated_by_food_change_rate, prior_food_fractional_change_rate, food_loss, small_enough

food_loss =

IF(food_fractional_change_rate<0) OR(prior_food_fractional_change_rate<0)

THEN(1)

ELSE(0)

UNITS: unitless

USED BY: food_converging

Food_prior = DELAY(Food; 1)

UNITS: mm

DOCUMENT: Food level in the prior season.

USED BY: food_fractional_change_rate

herd_size_indicated_by_food_change_rate = Animals*(policy_multiplier*food_fractional_change_rate+1)

UNITS: Animal

DOCUMENT: By how many % should the herd size vary if there was x% increase or x% decrease of food? This is used for the base version of policy P1.

USED BY: policy_P1

Must_wait(t) = Must_wait(t - dt) + (growth_experiment - waiting_over) * dt

INIT Must_wait = 0

UNITS: unitless

USED BY: policy_1_b_multiplier

INFLOW

growth_experiment =

IF(policy_1_b_multiplier>1)

THEN(1)

ELSE(0)

UNITS: 1/Years

USED BY: waiting_over, Must_wait

OUTFLOWS

waiting_over = DELAY(growth_experiment; caution_period)

UNITS: 1/Years

USED BY: Must_wait

policy_1_b_multiplier =

IF(food_converging=1) AND(Must_wait<1)

THEN(UNIFORM(1; 1+exploration_range))

ELSE(1)

UNITS: unitless

USED BY: policy_P1, growth_experiment

policy_P1 = herd_size_indicated_by_food_change_rate*policy_1_b_multiplier

UNITS: Animal

DOCUMENT: Policy 1b is like P1 but makes little jumps around stable values when it detects stability. The behavior changes are not relevant for the article - therefore, this policy is not discussed in the article. However, it may become useful later on.

USED BY: animal_target_by_policy_continuous

prior_food_fractional_change_rate = DELAY(food_fractional_change_rate; 1)

UNITS: unitless

USED BY: food_loss, small_enough

small_enough =

IF(food_fractional_change_rate<convergence_threshold) AND

(prior_food_fractional_change_rate<convergence_threshold)

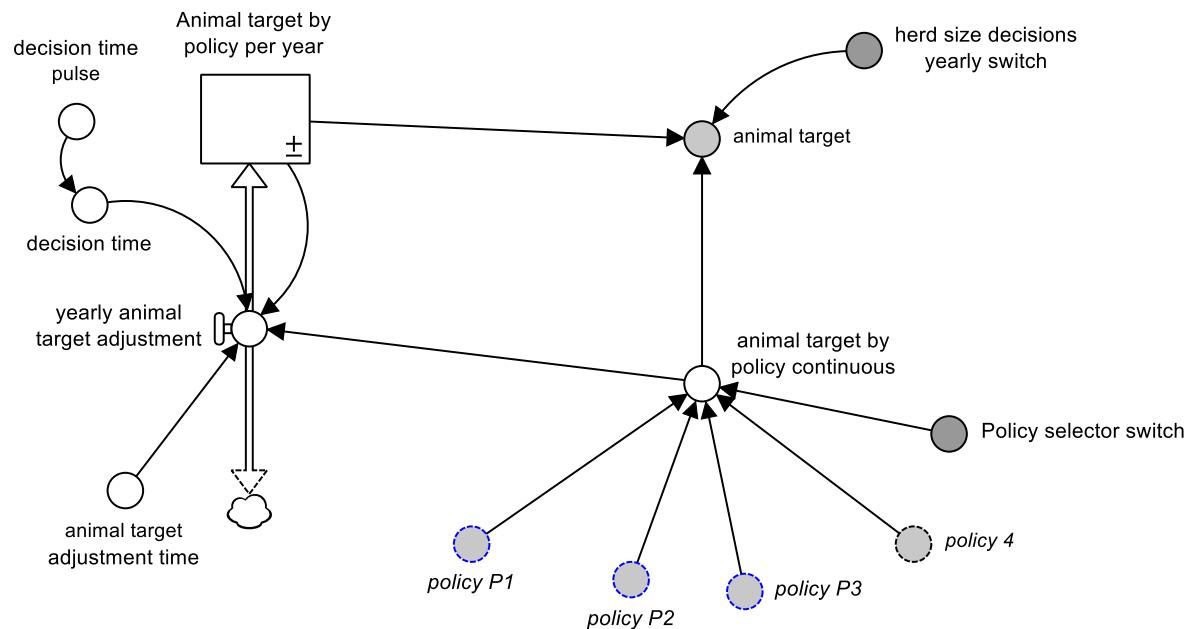
THEN(1)

ELSE(0)

UNITS: unitless

USED BY: food_converging

Policies_nature_interface:



Stock-and-flow diagram of the “policies nature interface” sector

```
animal_target =
IF(herd_size_decisions_yearly_switch=1)
THEN(Animal_target_by_policy_per_year) ELSE(animal_target_by_policy_continuous)
UNITS: Animal
```

DOCUMENT: Animal target according to the active policy and the "herd size decisions yearly switch" (if 1 -> yearly decisions, if 0 -> monthly decisions, which is not how the case is presented to individuals, but may be interesting to explore anyway.

USED BY: herd_size_changes

```
animal_target_adjustment_time = 1/12
```

UNITS: Years

DOCUMENT: Time factor used in the flow equation of the yearly animal target adjustment to correct the stock value as compared to the monthly decision value.

USED BY: yearly_animal_target_adjustment

```
animal_target_by_policy_continuous =
policy_P1*(Policy_selector_switch=1)
+policy_P2*(Policy_selector_switch=2)
+policy_P3*(Policy_selector_switch=3)
+policy_4*(Policy_selector_switch=4)
```

UNITS: Animal

DOCUMENT: Number of reindeer that should constitute the herd according to the currently selected policy, calculated from moment to moment. However, herd size decisions are only taken once per year. Therefore,

the "herd size decisions yearly switch" is by default set = 1, and the values computed here are fed towards the yearly decision-making part of the model.

USED BY: yearly_animal_target_adjustment, animal_target

Animal_target_by_policy_per_year(t) =

Animal_target_by_policy_per_year(t - dt) + (yearly_animal_target_adjustment) * dt

INIT Animal_target_by_policy_per_year = INIT(animal_target_by_policy_continuous)

UNITS: Animal

DOCUMENT: This stock keeps its value during the seasons, but in between seasons, it is adjusted by the bicirectional flow connected to it. The value of this stock is read by "animal target".

USED BY: yearly_animal_target_adjustment, animal_target

INFLOW:

yearly_animal_target_adjustment =

IF(decision_time=1)

THEN((animal_target_by_policy_continuous- Animal_target_by_policy_per_year) / animal_target_adjustment_time)

ELSE(0)

UNITS: Animal/Years

DOCUMENT: This flow behaves like a gateway. During the intermediate timesteps, it stays idle, but when a season is over, it passes the "animal target by policy" to the animal target stock, so it can be taken by "animal target". This is done in the form of an adjustment, since the stock already has a non-zero value.

USED BY: Animal_target_by_policy_per_year

decision_time =

IF(decision_time_pulse>0)

THEN(1)

ELSE(0)

UNITS: unitless

DOCUMENT: Returns 1 when a year is over, otherwise returns 0.

USED BY: yearly_animal_target_adjustment

decision_time_pulse = PULSE(1; 2; 1)

UNITS: unitless

DOCUMENT: Returns a non null value when 12 months (1 year) are over.

USED BY: decision_time

herd_size_decisions_yearly_switch = 1

UNITS: unitless

DOCUMENT: If "herd size decisions yearly switch" = 1 (default), this value is not directly used in herd management decisions; instead, it is fed to a part of the model where decisions are prepared for "once a year". However, if one wants to explore how policies would turn out under continuous decision-making, the switch can be set to 0.

USED BY: animal_target

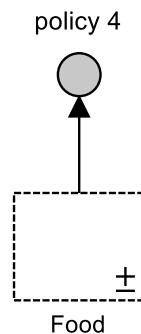
Policy_selector_switch = 1

UNITS: unitless

DOCUMENT: This is not a logical element of the model - it is used to select one of the available policies.

USED BY: animal_target_by_policy_continuous, food_target

Policy_Moxnes:



Stock-and-flow diagram of the "policy Moxnes" sector

```
policy_4 =  
IF(Food<30)  
THEN(0)  
ELSE(1250)
```

UNITS: Animal

DOCUMENT: This policy represents Erling Moxnes' explanations in the article about the original "reindeer experiment".

USED BY: animal_target_by_policy_continuous

Endnotes

ⁱ A conditional is a “sentential connective” with two clauses: the if-clause or antecedent, and the then-clause or consequent. In classical logic, a conditional can only be false under one circumstance: when the if-clause is true and the then-clause is false (see, e.g., Jeffrey, 1981). Its usual structure is “if p , then q ”. A “sentential connective” is a connective linking two clauses or sentences; for example, the conditional (if...then...), conjunction (...and...), or disjunction (either...or...).

ⁱⁱ A conjunction is a “sentential connective” with two clauses named “conjuncts.” In classical logic, a conjunction is true only when its two conjuncts are true at once. Its usual form is “ p and q ” (see, e.g., Jeffrey, 1981).

ⁱⁱⁱ Sometimes only the first model is identified. However, in those circumstances, individuals can know that more models can be deployed. This can be represented, for example, in this way: “Possible (p & q)...”, where the dotted line points out the possibility to display more models.

^{iv} Decision-makers will also wonder if the goal of maximizing the *production* over 15 years requires them to maximize each year’s production or if there is a better alternative. In the remainder of this article, they are assumed to believe that the *production* of one year can affect the largest possible production for the following year, and therefore a “sacrifice” (a sub-maximum production) in one year may be more than offset by the maximum production in the following year. Believing that each year’s production must be maximized leads to slightly different policies, but these differences only have little impact on the variables’ behaviors and the performance in the game (the reader will find a discussion of the corresponding policies in the supplementary material).

^v The following operations describe implementation of the decision rule:

To reduce animal target as quickly as possible:

$animal\ target_{y+1} \leftarrow 0.$

To increase animal target as quickly as possible:

$food\ surplus \leftarrow food - food\ target;$

$animal\ target\ increase \leftarrow food\ surplus / food\ consumption\ per\ animal;$

$animal\ target_{y+1} \leftarrow animal\ target_y + animal\ target\ increase.$